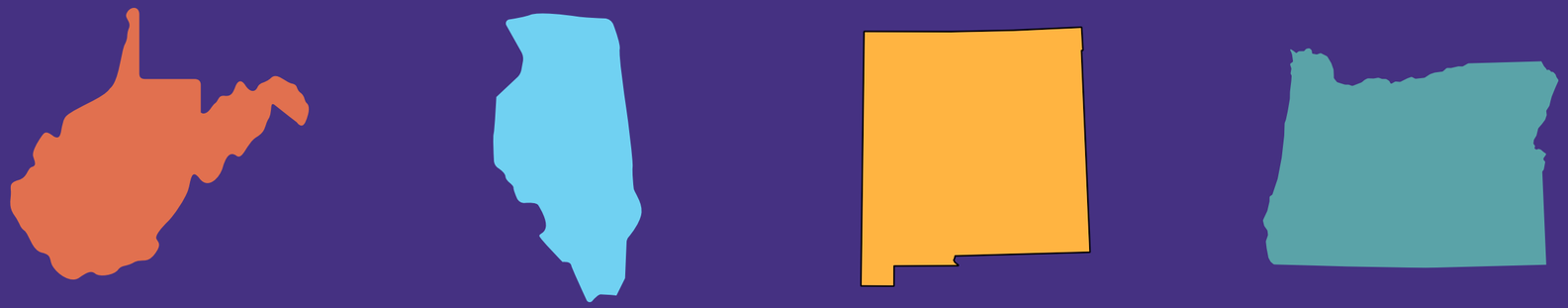
UNIVERSITY of WASHINGTON
PSYCHIATRY & BEHAVIORAL SCIENCES
School of Medicine



Keeping Wrap on Track

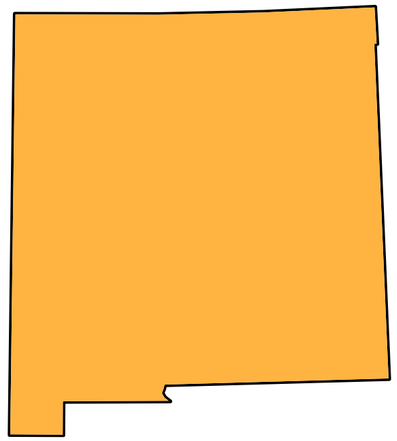
A Panel of Leaders of Large-Scale Wraparound Evaluation Projects

NWI + NWIC + UW WERT Webinar
April 16, 2024

WERT Wraparound Evaluation & Research Team

NWIC National Wraparound Implementation Center
Advancing Systems ○ Enhancing the Workforce ○ Improving Outcomes

nwi national wraparound initiative



Tammy Pearson
Lydia Shaw
Center of Excellence for Recovery
Marshall University

Michelle Moreno
Statewide Wraparound Administrator
Illinois Department of Children & Family Services

Arturo Calderon
New Mexico High Fidelity Wraparound Manager
CYFD Behavioral Health Services

Danielle Phillips
Center for Improvement of Child and Family Services
Portland State University
School of Social Work

National Wraparound Implementation Center

Advancing Systems ○ Enhancing the Workforce ○ Improving Outcomes

Kim Estep
Sara Strader
National Wraparound Implementation Center
UConn School of Social Work

Kristin Vick
Research Coordinator
UW Wraparound Evaluation and Research Team

Background - WFAS Tools

Wraparound Fidelity Assessment System (WFAS) tools help track Wraparound implementation quality.

WFI EZ

Fidelity, satisfaction, and outcomes surveys (4 respondent types)

TOM 2.0

Team meeting observation tool

Wraparound DART

Fidelity and outcomes assessment via Documentation review

Scan for more information on the WFAS tools

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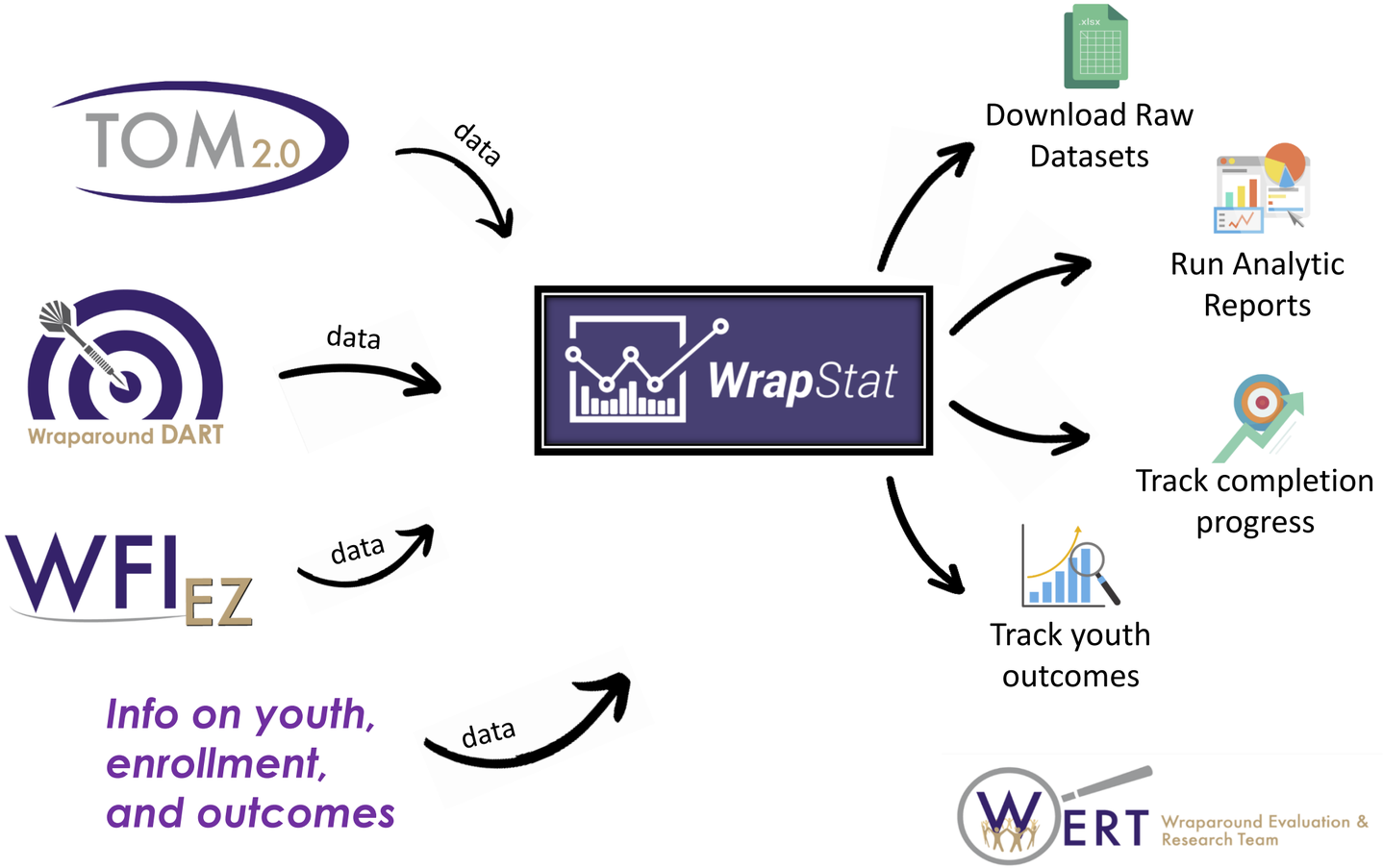
Background - WrapStat

WrapStat is a data collection, management, and reporting system designed for the WFAS tools.



Scan for more information on WrapStat [video]

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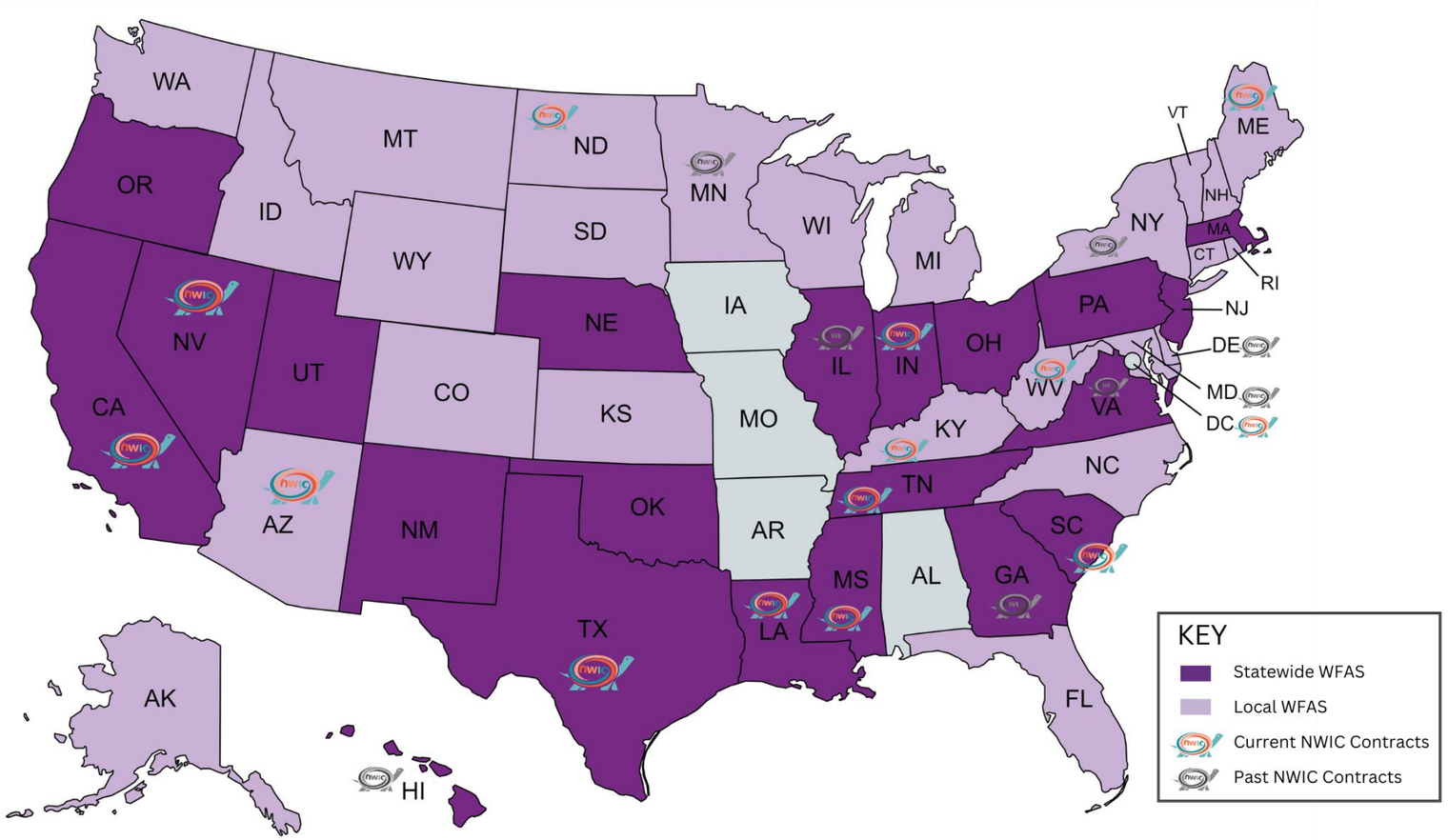
Background - WFAS Tools



WFAS measures are used in nearly every U.S. state

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Background – More Info

Information gained from WrapStat and the WFAS tools can help:

- Guide policy, program planning, training;
- Aid supervision and coaching
- Provide data to answer research questions on Wrap and systems of care
- Make the case for Wraparound outcomes

Scan to access past webinars

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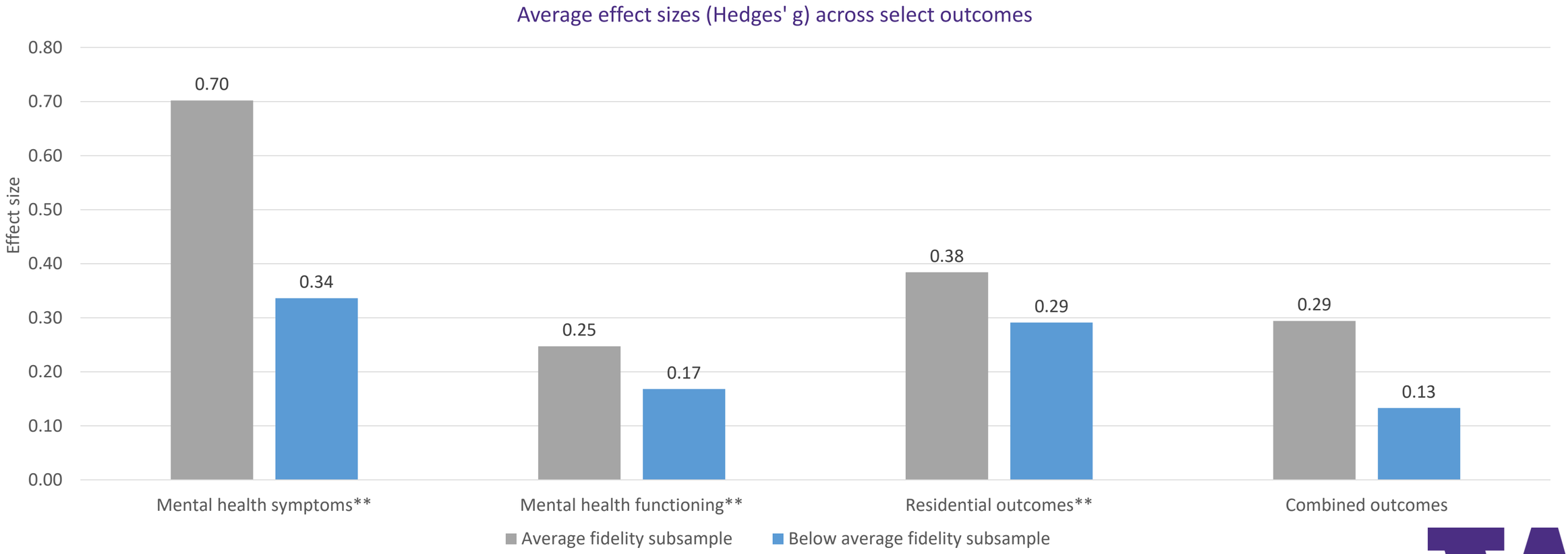
Why should we track fidelity and implementation?

Because it impacts youth and family outcomes.



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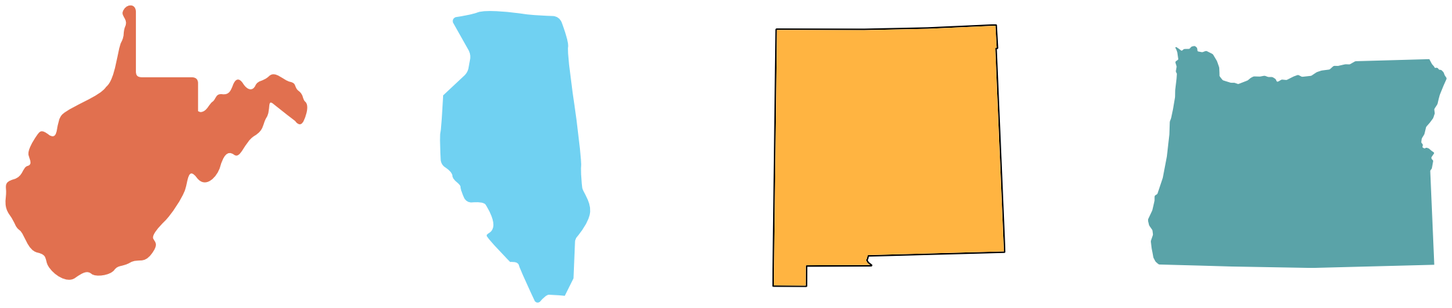
Vision for WFAS States and Users

- ALL Wraparound initiatives will have high-quality data they can trust and use.
- Data will inform system and program improvements that help families thrive.
- We will work together to use the data to continuously improve Wraparound, systems of care, and family well-being.

Poll Time!

See the Zoom chat for polling and Jamboard links.

Four States Making the Vision a Reality!



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Q&A

If you have a question for one or more presenters, either:

1. Type them into the session's Jamboard

OR

2. Type your question directly into the chat

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West Virginia

Presenters:

Tammy Pearson, MA
Senior Associate Director
Center of Excellence for Recovery
Marshall University

Lydia Shaw, MS
TCOM & Wraparound Fidelity Coordinator
Center of Excellence for Recovery
Marshall University

# of Youth: 1584

WFAS Tools: WFI-EZ (2 subtypes) and DART

Presentation Highlights:

- DART: How to staff and train
- WFI-EZ atypical data collection procedures example
- WFI-EZ family informational video example

Marshall University-Huntington, WV

Document Assessment Review Tool (DART)

- 2023-Number of Cases-25% of active cases (200)
- Staff Recruitment
  - Cross-trained staff
  - Contract staff
- Training and Support
- Documents for Review
  - WV CANS System
  - Share Point

WFI-EZ

- Wraparound Facilitators contact Families not WrapStat
- Wraparound Facilitator is responsible for sharing video and handout with the family
- Families enter response into Qualtrics

WFI-EZ

Illinois

Presenter:

Michelle Moreno, MPA
Senior Public Service Administrator
Office of Research & Child Well-Being
Illinois Department of Children and Family Services (DCFS)

# of Youth: 200-300 per year

WFAS Tools: WFI-EZ (all 4 subtypes) and TOM2.0

Presentation Highlights:

- Evaluation cycle setup and management
- Engaging families for the WFI-EZ
- Using WrapStat data and reports at the systems and practice levels
- Chapin Hall data dashboard example

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Evaluation Cycles

Administrator

Sampling Default Settings

- Cycle Type: Fixed
- 3-9 months
- Distribute Evenly Across Coordinators
- Do not include recently closed families
- Do not track incentives
- Do not use the “auto send invite message”

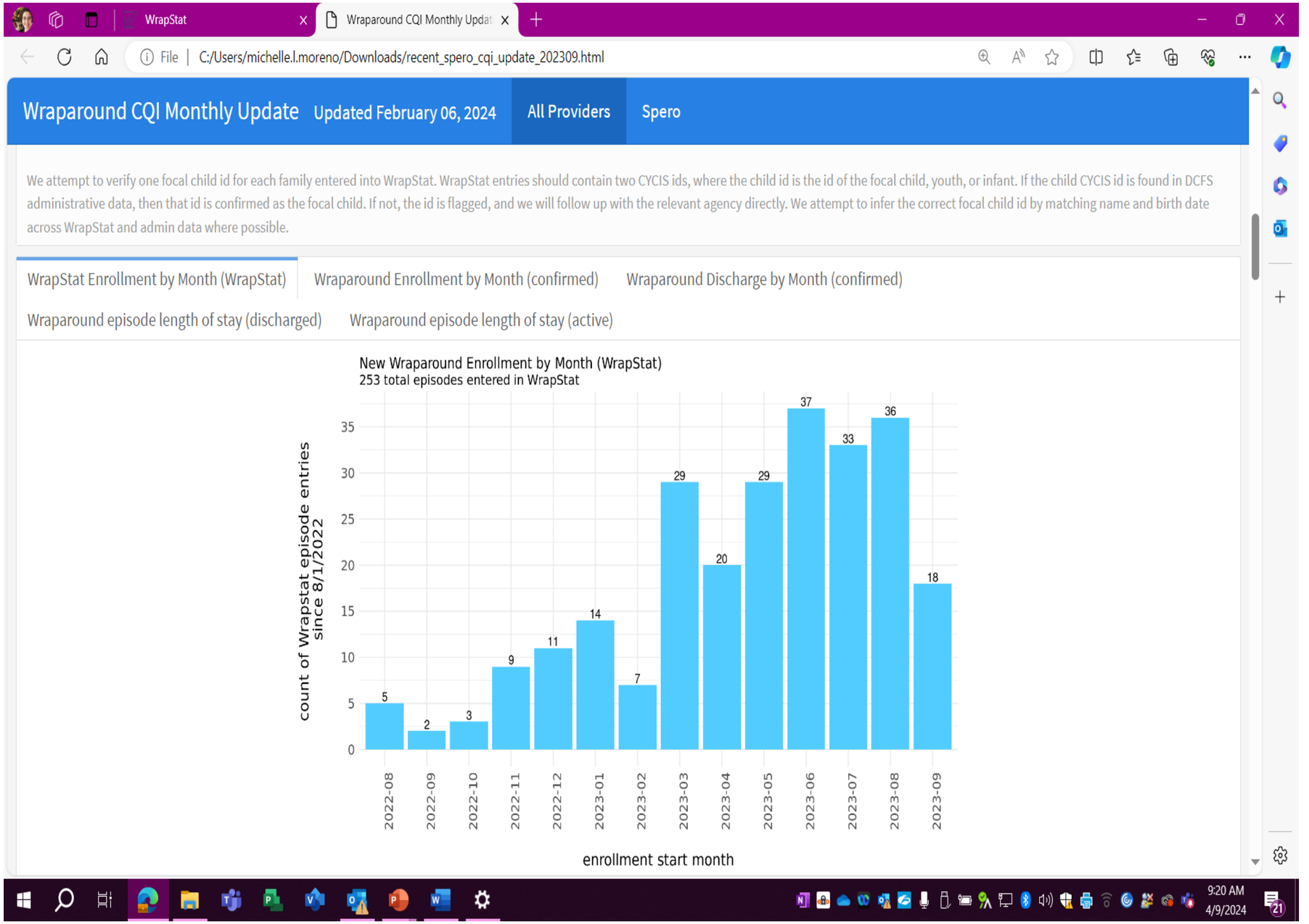
Scheduling

- New cycles are established in WrapStat the first of each quarter

Engaging Families in the WFI-EZ process

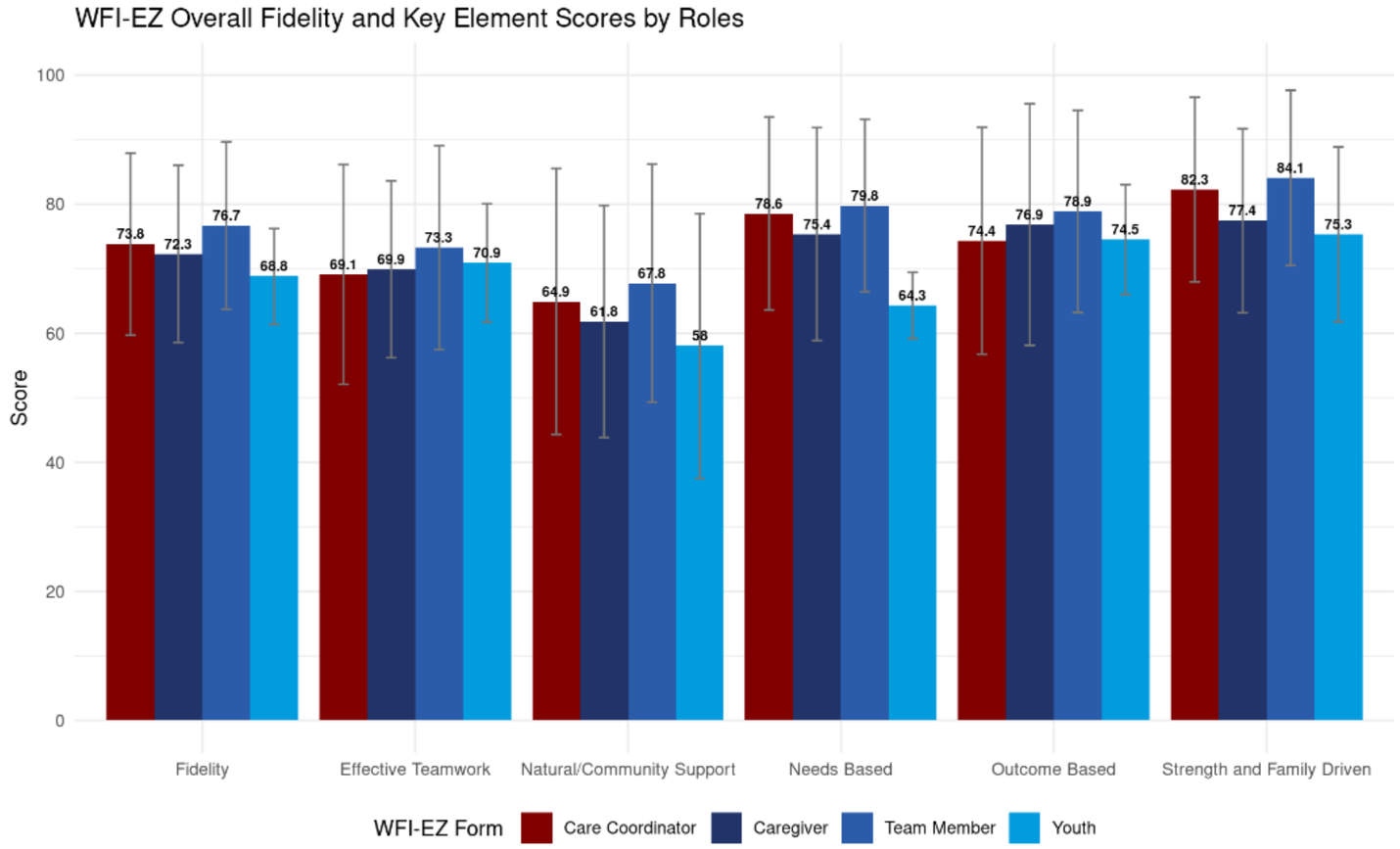
- Education at Engagement
- Wraparound Coordinator Support
- Email/Text
- Quality Assurance Staff Follow-Up
- Gift Card (optional)

Using WrapStat data for Continuous Quality Improvement



- Any exclusion rule in the Manual is already reflected in the Wrapstat data. Any record that should be excluded is coded as NA for the fidelity score.
- WFI-EZ Section C is not part of fidelity score but used to calculate consumer satisfaction.

WFI-EZ Section B Monthly Fidelity | WFI-EZ Section B Cumulative Fidelity | WFI-EZ Section B by Key Element | WFI-EZ Section C Monthly Fidelity | WFI-EZ Section C Cumulative Fidelity



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4/9/2024

New Mexico

Presenter:

Arturo R. Calderón, LMSW
High Fidelity Wraparound Manager
Behavioral Health Services
Children, Youth & Families Department (CYFD)

# of Youth: ~400 annually

WFAS Tools: WFI-EZ (all 4 subtypes), TOM2.0, and DART

Presentation Highlights:

Lessons Learned

- Data collection and evaluation infrastructure
- Tying data into coaching and closing the loop at the practice-level

Children, Youth & Families Department
STATE OF NEW MEXICO

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New Mexico-WFAS Tools

- **Implementation**

  1. **Sample Size**
  2. **Administration Team**
  3. **Clarity about Expectations**

- **Individualization**

  1. **Adapt the Tools to Fit Practice**
  2. **Overall Fidelity Score vs Practice Markers**
  3. **Using Fidelity Scores for Quality Practice.**

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New Mexico-Evaluation Structure

- **Bring in Experts?**
- **Who's Need is the Planning for?**
- **How is Success Measured?**
- **Data & Coaching**
- **Teach the Language of Data**

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Oregon

Presenter:

Danielle Phillips, M.S.
Trainer & Project Analyst
Systems of Care Institute
Center for Improvement of Child and Family Services
Portland State University, School of Social Work

# of Youth: ~950

WFAS Tools: WFI-EZ (all 4 subtypes) and TOM2.0

Presentation Highlights:

- Evaluation cycle setup and management – how and why with OR history
- TOM2.0 trial & error
- Using WrapStat data and reports at the systems and practice levels

Thoughts from our NWIC Colleagues

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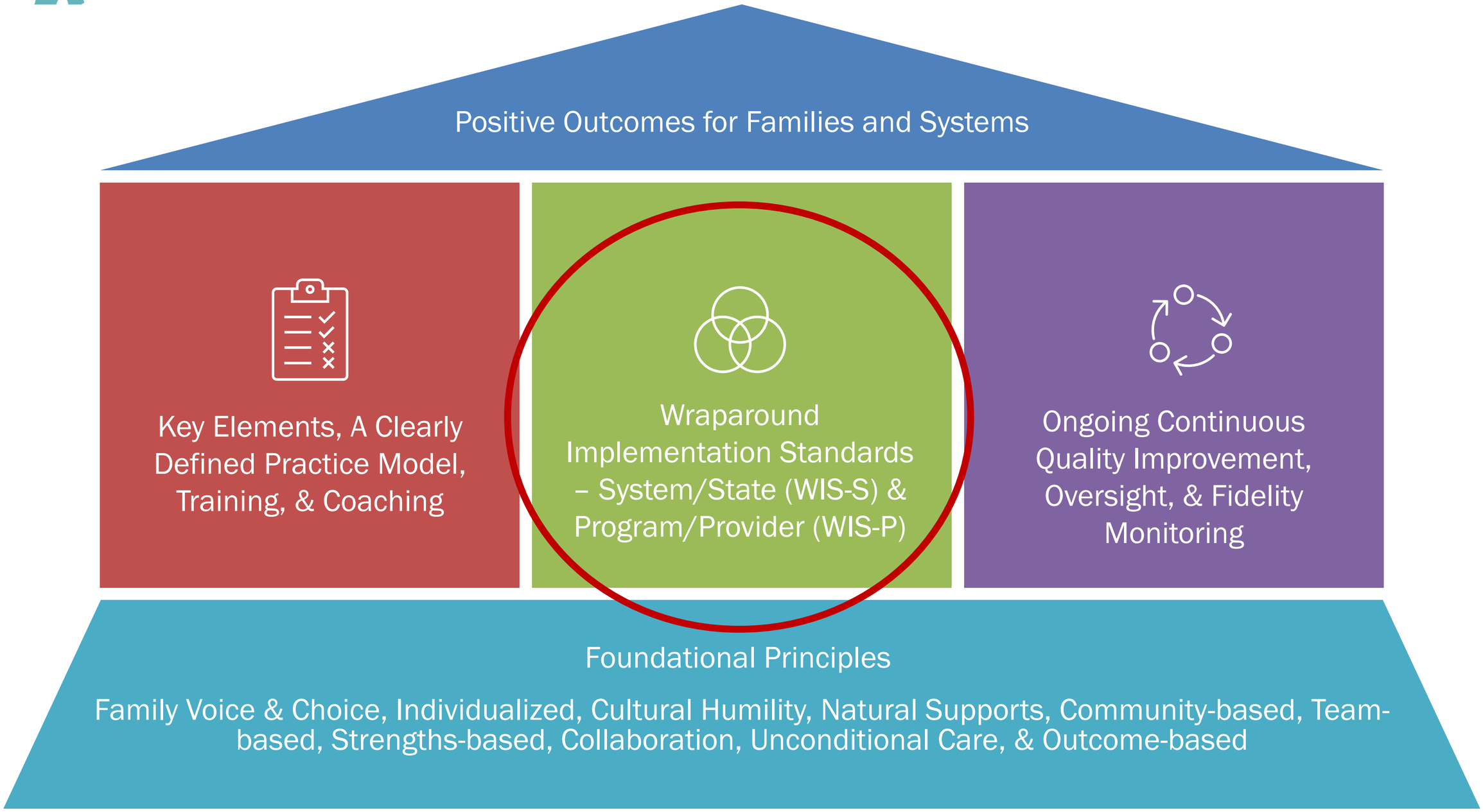
Building a Strong Wraparound House



Q&A Session

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Resource List

Guidance for Family First Prevention Services Act: Evaluation Plans for High Fidelity Wraparound

- https://nwi.pdx.edu/pdf/Guidance-FFPSA-High-Fidelity-Wraparound-Updated-02-2022.pdf

Wraparound Implementation Guide – Theme 6: Accountability

- https://nwi.pdx.edu/pdf/ImplementationGuide-Theme6.pdf

WrapStat General Resources and Trainings

- https://www.wrapstat.org/resourceCenter/?tab=General%20Resources#

WrapStat WFI-EZ Resources and Trainings

- https://www.wrapstat.org/resourceCenter/?tab=WFI-EZ%20Resource%20Center#

WrapStat TOM2.0 Resources and Trainings

- https://www.wrapstat.org/resourceCenter/?tab=TOM%202.0%20Resource%20Center#

WrapStat DART Resources and Trainings

- https://www.wrapstat.org/resourceCenter/?tab=DART%20Resource%20Center#

Thank you for attending!

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