Necessary Conditions: Assessing Community Support for Wraparound

NWI 2013-14 Webinar Series
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The NWI works to promote understanding about the components and benefits of wraparound, and to provide the field with resources to facilitate high quality and consistent wraparound implementation.

the national wraparound initiative

In 2004, stakeholders—including families, youth, providers, researchers, trainers, administrators and others—came together in a collaborative effort to better specify the wraparound practice model, compile specific strategies and tools, and disseminate information about how to implement wraparound in a way that can achieve positive outcomes for youth and families. The NWI now supports youth, families, and communities through work that emphasizes four primary functions:

- Supporting community-level planning and implementation
- Promoting professional development of wraparound staff
- Ensuring accountability
- Sustaining a vibrant and interactive national community of practice

The NWI is membership supported. You can join the NWI to help continue this important work!!
The implementation context

Hospitable System *Funding, Policies

Supportive Organizations
* Training, supervision, interagency coordination and collaboration

Effective Team
* Process + Principles + Skills
Organizational and system-level supports predict fidelity

*Psychiatric Services.*
Defining “necessary” elements of the implementation context

- Initial research using a “backward mapping” strategy, qualitative approach*
- Stakeholder consensus building through the NWI to generate items, refine, group
- Study in seven communities—279 participants—to assess reliability, validity**
- Designed as an efficient, low-cost way to provide useful information to communities while also yielding high quality data for research purposes.

*Walker & Koroloff (2007)  
**Walker & Sanders (2011)
Community Supports for Wraparound Inventory: What is it?

- Web-based stakeholder survey comprising ~40 items grouped within six implementation themes (factors)
- Each item has two descriptions that anchor each end of a Likert scale that runs from 0-4
  - One anchor describes “least developed”
  - The other anchor describes “fully developed”
- Locally-nominated stakeholders rate each item on a scale from “least developed” to “fully developed”
Six “themes” of community support for wraparound

1. **Community partnership**: Do we have collaboration across our key systems and stakeholders?

2. **Collaborative action**: Do the stakeholders take concrete steps to translate the wraparound philosophy into concrete policies, practices and achievements?

3. **Fiscal policies and sustainability**: Do we have the funding and fiscal strategies to meet the needs of children participating in wraparound?

4. **Access to needed services and supports**: Do teams have access to the services and supports they need to meet families’ needs?

5. **Human resource development**: Do we have the right jobs, caseloads, and working conditions? Are people supported with coaching, training, and supervision?

6. **Accountability**: Do we use tools that help us make sure we’re doing a good job?
Implementation Support

This section provides a basic overview of wraparound implementation, and to introduce you to the resources that are offered in this “Implementation Support” section of the site.

1. What are the main things to plan for wraparound implementation?

Every community implements wraparound differently. However, each community also needs to plan for wraparound implementation tasks in various areas, such as setting goals, funding the wraparound infrastructure, building and training staff, tracking outcomes, and so on. There are no rules about where a community or initiative must start in terms of building wraparound infrastructure; however, research and experience tell us that it is critically important that a core set of supports gets put in place.

This “Implementation Support” resource is structured around six implementation areas or “themes” that have been identified in research and practice: community partnership, collaborative action, finance/sustainability, supports/services, human resource support, accountability, and state support.

—NWIs Impact Survey Respondent

“This is an initiative that must continue. I believe that the impact of NWIs has only just begun to spread, and stopping now would severely hamper the progress that has been made.”
human resource development and support

As conceived by the National Wraparound Initiative, implementation of wraparound requires attention to six types of community supports. One of these areas is Human Resource Development and Support.

According to the Community Supports for Wraparound Inventory, Human Resource Development and Support in wraparound is achieved when the policy and funding context supports wraparound staff and partner agency staff to work in a manner that allows full implementation of the wraparound model.

Wraparound projects require a thoughtful and deliberate approach to building staff and personnel capacity. Effective human resource development requires both organizational alignment and individual accountability to assure effective operations. The resources in this section provide information on how stakeholders involved in the wraparound effort can achieve such alignment and effective operations: Questions addressed include:

1. **What represents adequate staffing in a wraparound project?**
2. **What are key areas to consider in building human resource development and support?**
3. **What are key human resource development cautions?**
4. **What is the “take-home” message?**

1. **What represents adequate staffing in a wraparound project?**

The first concern that leadership in a wraparound project should consider is the allocation of staff resources. Certain functions must be carried out within wraparound and it is important that the leaders understand what these functions will be and how they will be staffed.
"NWI has become a tremendous resource across many different areas related to wraparound. From research to advocacy to leading the way on parent and youth leadership, it is an incredible example."

—NWI Impact Survey Respondent

theory of change

implementation guide

user's guide

manuel de usuario

family partner/principles

family partner/activities

family partner/qualifications

nwi impact

evidence base

bibliography

wraparound research

implementation overview

wraparound comix

WELCOME TO WRAPA ROUND

"Welcome to Wraparound" and "About the Process"

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Update: Special NWI Conference Track »

Wraparound Initiative

Members—including families, youth, providers, staff, administrators and others—came together in a collaborative effort to better specify the wraparound practice model, enhance strategies and tools, and disseminate information about wraparound in a way that can achieve positive outcomes for youth and families. The NWI now supports youth, families, and communities through work that emphasizes four primary functions:

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Wraparound Resources

The above useful Resources

Events & Opportunities

Job Opportunity with NWI:
Portland State University is seeking...

Top News & New Research

News: NWI is a partner in new Technical Assistance

Members & Affiliates Section

Members are invited to give feedback on the new
CSWI in Kentucky

- Offered as an *optional* measure to all 18 Regional Interagency Councils across the state
- 6 baseline administrations were conducted in 2011-2012
- CSWI Coordinator submitted a list of potential survey respondents
- E-vites were sent with survey link
- 3 week completion period with weekly email reminders
CSWI Scores are generally increasing
Overall scores in Kentucky
Summary of Overall Ratings

- Participating RIACs had Overall CSWI scores higher than the average of the national comparison sites.
- Variability across regions in perceptions of overall system-level supports.
- Overall scores ranged from midway to partially developed, leaving opportunities for further development of system supports.
Sample report: Theme means

Overall and Theme Means and Comparison

- **Overall Mean**: 2.39
- **Theme 1: Community Partnerships**: 2.16
- **Theme 2: Collaborative Action**: 2.49
- **Theme 3: Fiscal Policies and Sustainability**: 1.46
- **Theme 4: Availability of Services and Supports**: 2.39
- **Theme 5: Human Resource Development**: 2.91
- **Theme 6: Accountability**: 2.94

Least Developed | Midway | Fully Developed
--- | --- | ---
0.00 | 2.00 | 4.00
Theme scores in Kentucky

Overall  | Theme 1 | Theme 2 | Theme 3 | Theme 4 | Theme 5 | Theme 6
---      | ---     | ---     | ---     | ---     | ---     | ---
Summary of Theme Ratings

- Participating regions rated higher than the average of the national comparisons across all 6 theme areas
- Areas of needed growth:
  - Human Resource Development and Support (2 regions)
  - Fiscal Policies and Sustainability (2 regions)
  - Community Partnerships (1 region)
  - Access to Services & Supports (1 region)
Theme 6: Item Means and Comparison

6.1: Outcomes Monitoring
6.2: Range of Outcomes
6.3: Wraparound Quality
6.4: Plan Fulfillment
6.5: Grievance Procedure
6.6: Satisfaction Monitoring
6.7: Addressing Barriers

Least Developed  |  Midway  |  Fully Developed
---               |         |                  
2.89             | 3.09    | 3.00             
3.00             |            | 3.20             
3.67             | 2.63    | 2.10             
0.00             | 1.00    | 2.00             | 3.00   | 4.00   
Least Developed  | Midway   | Fully Developed
Challenges and strengths

• Toughest challenges
  - 1.4 youth voice
  - 3.2 removing fiscal barriers
  - 1.6 community stakeholders
  - 3.3 collective fiscal responsibility
  - 3.6 sustained funding
  - 3.4 fiscal monitoring

• Shared strengths
  - 1.1 community team
  - 5.4 professional development
  - 5.5 supervision
  - 5.3 caseload sizes
  - 1.2 empowered community
Reflections from Kentucky

- The CSWI process
  - Getting a good response rate
- Greatest areas of challenge and strength in different communities
- And...

- Questions?
The **National Wraparound Initiative** is based in Portland, Oregon. For more information, visit our website:

www.nwi.pdx.edu

The National Wraparound Initiative is funded by the Center for Mental Health Services, Substance Abuse and Mental Health Services Administration, United States Department of Health and Human Services.

Find us on Facebook at https://www.facebook.com/nwi.pdx!