



Necessary Conditions: Assessing Community Support for Wraparound

NWI 2013-14 Webinar Series
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From Kentucky:

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"The NWI works to promote understanding about the components and benefits of wraparound, and to provide the field with resources to facilitate high quality and consistent wraparound implementation."

Update: Special NWI Conference Track »

the national wraparound initiative

In 2004, stakeholders—including families, youth, providers, researchers, trainers, administrators and others—came together in a collaborative effort to better specify the wraparound practice model, compile specific strategies and tools, and disseminate information about how to implement wraparound in a way that can achieve positive outcomes for youth and families. The NWI now supports youth, families, and communities through work that emphasizes four primary **functions**:

- **Supporting community-level planning and implementation**
- **Promoting professional development of wraparound staff**
- **Ensuring accountability**
- **Sustaining a vibrant and interactive national community of practice**



The NWI is membership supported. You can **join the NWI** to help continue this important work!!

wraparound resources

The always-useful **Resource Guide to Wraparound**

Implementing the Peer Support Specialist Role: Youth Peer Support in Wraparound

"During Meetings I Can't

events & opportunities

Job Opportunity with NWI: Portland State University is hiring a Project Manager for the NWI.

NWI Webinar: "Necessary Conditions: Assessing Community Support for Wraparound" will air

top news & new research

News: **NWI is a partner in new Technical Assistance Network for Children's Behavioral Health (TA Network)**

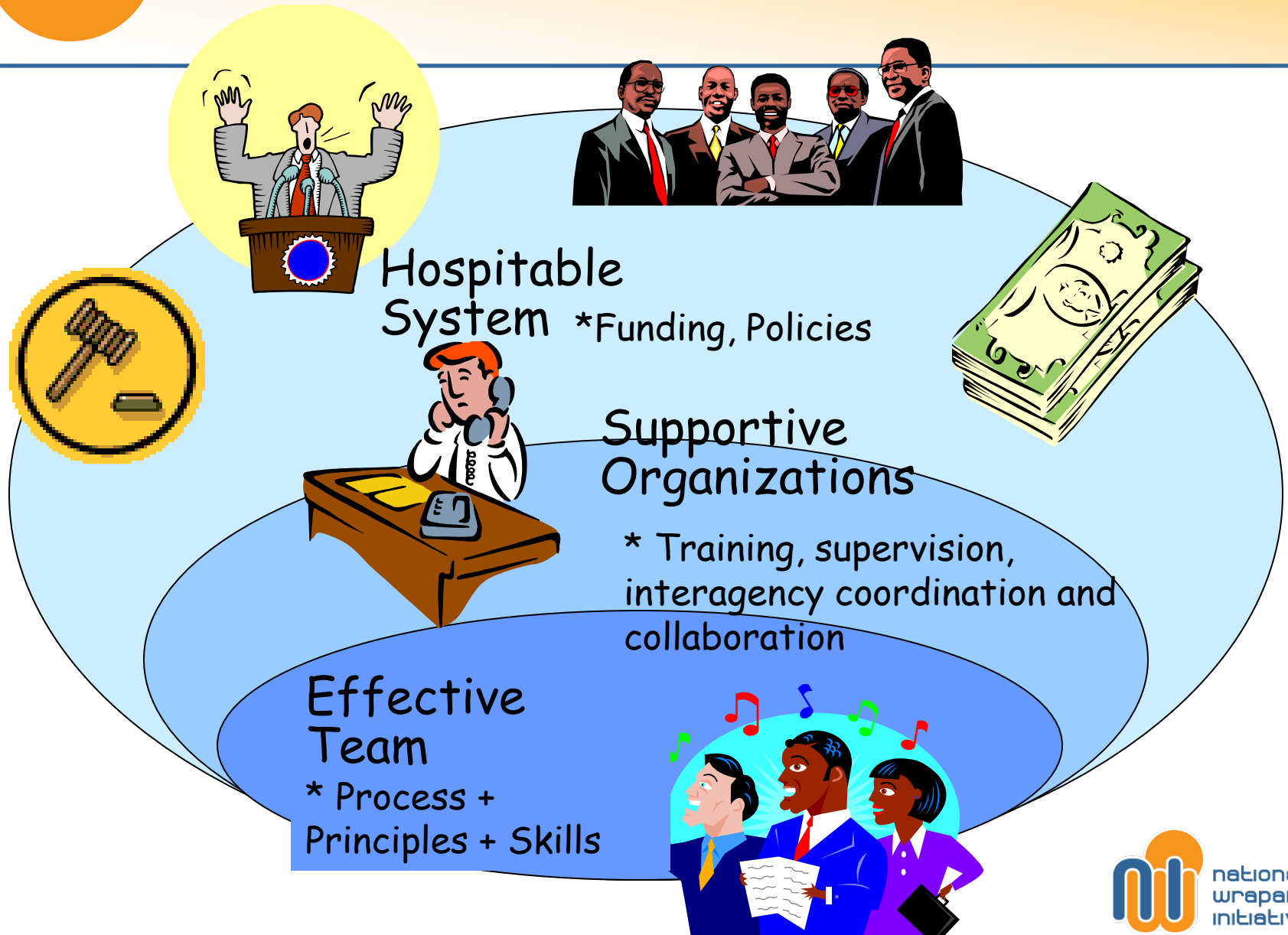
News: **SAMHSA, ACF and CMS guidance letter recommends wraparound**

members & affiliates section

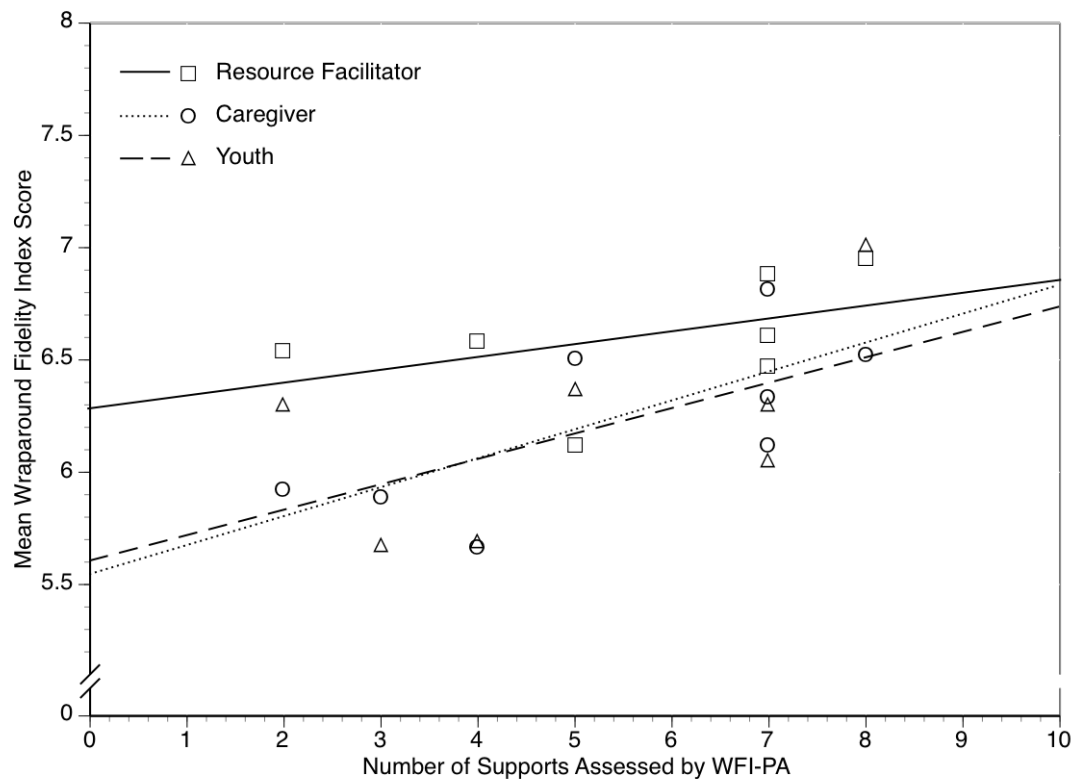
Members are invited to **give feedback on the new guidelines** for training, coaching and supervision of wraparound facilitators.

NWI members can download the **2013 membership logo** for use on electronic and

The implementation context



Organizational and system-level supports predict fidelity



Bruns, Suter, & Leverentz-Brady (2006). Relationship between Program and System Variables and Fidelity to the Wraparound Process for Children and Families. *Psychiatric Services*.

Defining “necessary” elements of the implementation context

- Initial research using a “backward mapping” strategy, qualitative approach*
- Stakeholder consensus building through the NWI to generate items, refine, group
- Study in seven communities—279 participants—to assess reliability, validity**
- Designed as an efficient, low-cost way to provide useful information to communities *while also* yielding high quality data for research purposes.

*Walker & Koroloff (2007)

**Walker & Sanders (2011)

Community Supports for Wraparound Inventory: What is it?

- Web-based stakeholder survey comprising ~40 items grouped within six implementation themes (factors)
- Each item has two descriptions that anchor each end of a Likert scale that runs from 0-4
 - One anchor describes “least developed”
 - The other anchor describes “fully developed”
- Locally-nominated stakeholders rate each item on a scale from “least developed” to “fully developed”

Six “themes” of community support for wraparound

1. **Community partnership:** *Do we have collaboration across our key systems and stakeholders?*
2. **Collaborative action:** *Do the stakeholders take concrete steps to translate the wraparound philosophy into concrete policies, practices and achievements?*
3. **Fiscal policies and sustainability:** *Do we have the funding and fiscal strategies to meet the needs of children participating in wraparound?*
4. **Access to needed services and supports:** *Do teams have access to the services and supports they need to meet families’ needs?*
5. **Human resource development:** *Do we have the right jobs, caseloads, and working conditions? Are people supported with coaching, training, and supervision?*
6. **Accountability:** *Do we use tools that help us make sure we’re doing a good job?*



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wraparound
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products/publications
resource guide
assessment/fidelity
tools compendium

implementation support

consultants

- 1.
- 2.
3. **What if we need more help**

1. What are the main things to pl

Every community implements wrap
However, each community also ne

basic overview of wraparound implementation, and to introduce you
es that are offered in this "Implementation Support" section of the
essed are:

implementation overall
community partnership
collaborative action
finance/sustainability
supports/services
human resource support
accountability
state support

entation?

ation?

own unique local conditions.
plementation tasks in various areas,
etting goals, funding the wraparound
ing and training staff, tracking

outcomes, and so on. There are no rules about
where a community or initiative must start in
terms of building wraparound infrastructure;
however, research and experience tells us that
it is critically important that a core set of
supports gets put in place.

This "Implementation Support" resource is
structured around six implementation areas or
"themes" that have been identified in research



"This is an initiative that must continue. I believe that the impact of NWI has only just begun to spread, and stopping now would severely hamper the progress that has been made."

—NWI Impact Survey
Respondent


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Human resource development and support in wraparound is defined as:

The policy and funding context supports wraparound staff and partner agency staff to work in a manner that allows full implementation of the wraparound model.

human resource development and support

As conceived by the National Wraparound Initiative, implementation of wraparound requires attention to six types of community supports. One of these areas is **Human Resource Development and Support**.

According to the **Community Supports for Wraparound Inventory**, Human Resource Development and Support in wraparound is achieved when *the policy and funding context supports wraparound staff and partner agency staff to work in a manner that allows full implementation of the wraparound model*.

Wraparound projects require a thoughtful and deliberate approach to building staff and personnel capacity. Effective human resource development requires both organizational alignment and individual accountability to assure effective operations. The resources in this section provide information on how stakeholders involved in the wraparound effort can achieve such alignment and effective operations: Questions addressed include:



1. **What represents adequate staffing in a wraparound project?**
2. **What are key areas to consider in building human resource development and support?**
3. **What are key human resource development cautions?**
4. **What is the "take-home" message?**

1. What represents adequate staffing in a wraparound project?

The first concern that leadership in a wraparound project should consider is the allocation of staff resources. Certain functions must be carried out within wraparound and it is important that the



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"NWI has become a tremendous resource across many different areas related to wraparound. From research to advocacy to leading the way on parent and youth leadership, it is an incredible example."

*—NWI Impact Survey
Respondent*

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[Guide: A Handbook for](#)

the NWI
Workgroup"

DE:

• **"Welcome to Wraparound" and "About the Process"**

• **"About this Guide", "Before You Get Started: Resources for Right Now", "Deciding Where to Start in the Implementation Manual", and "A Quick List of Wraparound Terms for Managers"**




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wraparound initiative

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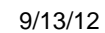
Job Opportunity with NWI:
Portland State University is

**News: NWI is a partner in
new Technical Assistance**

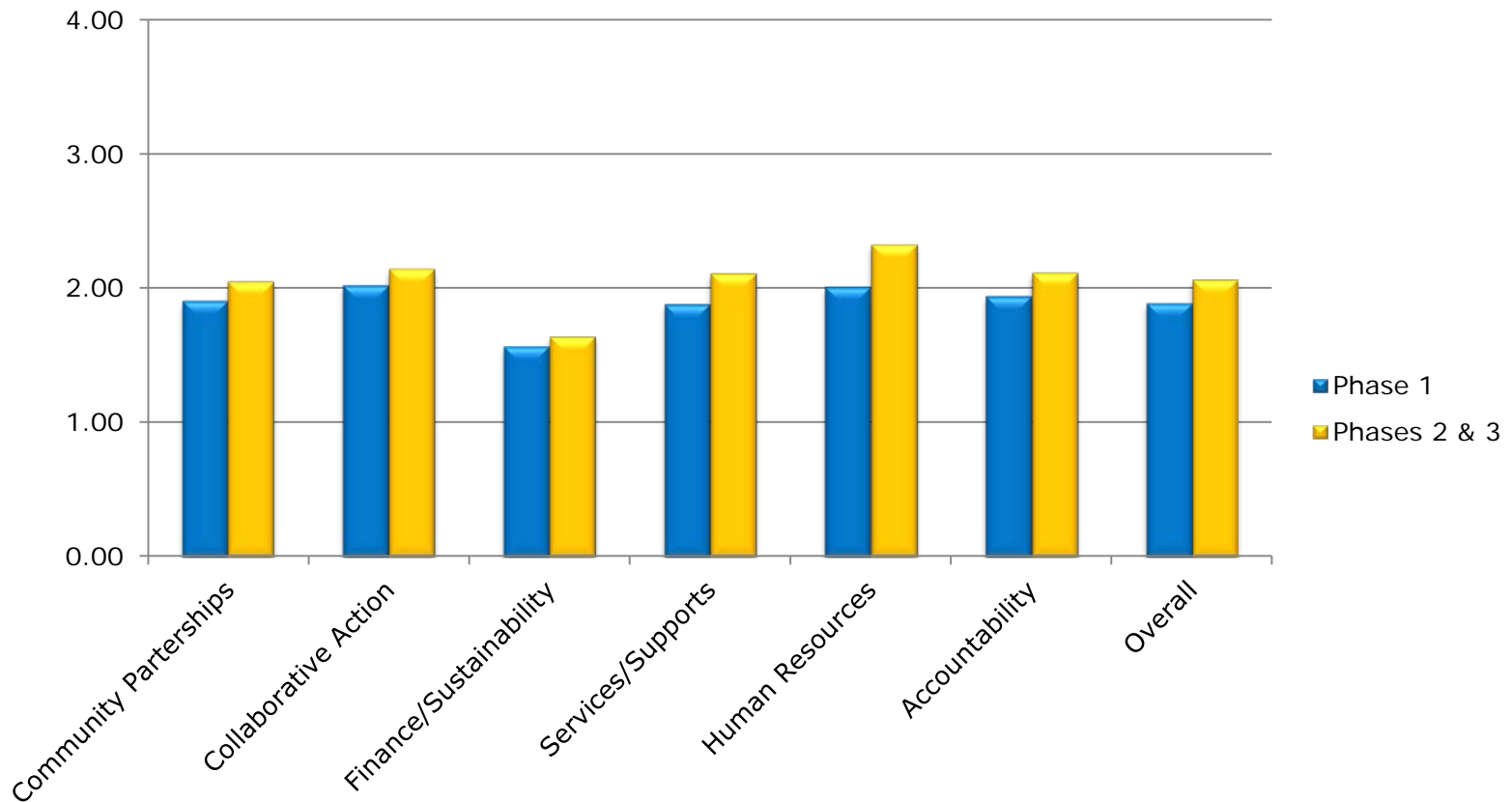
Members are invited to **give
feedback on the new**

CSWI in Kentucky

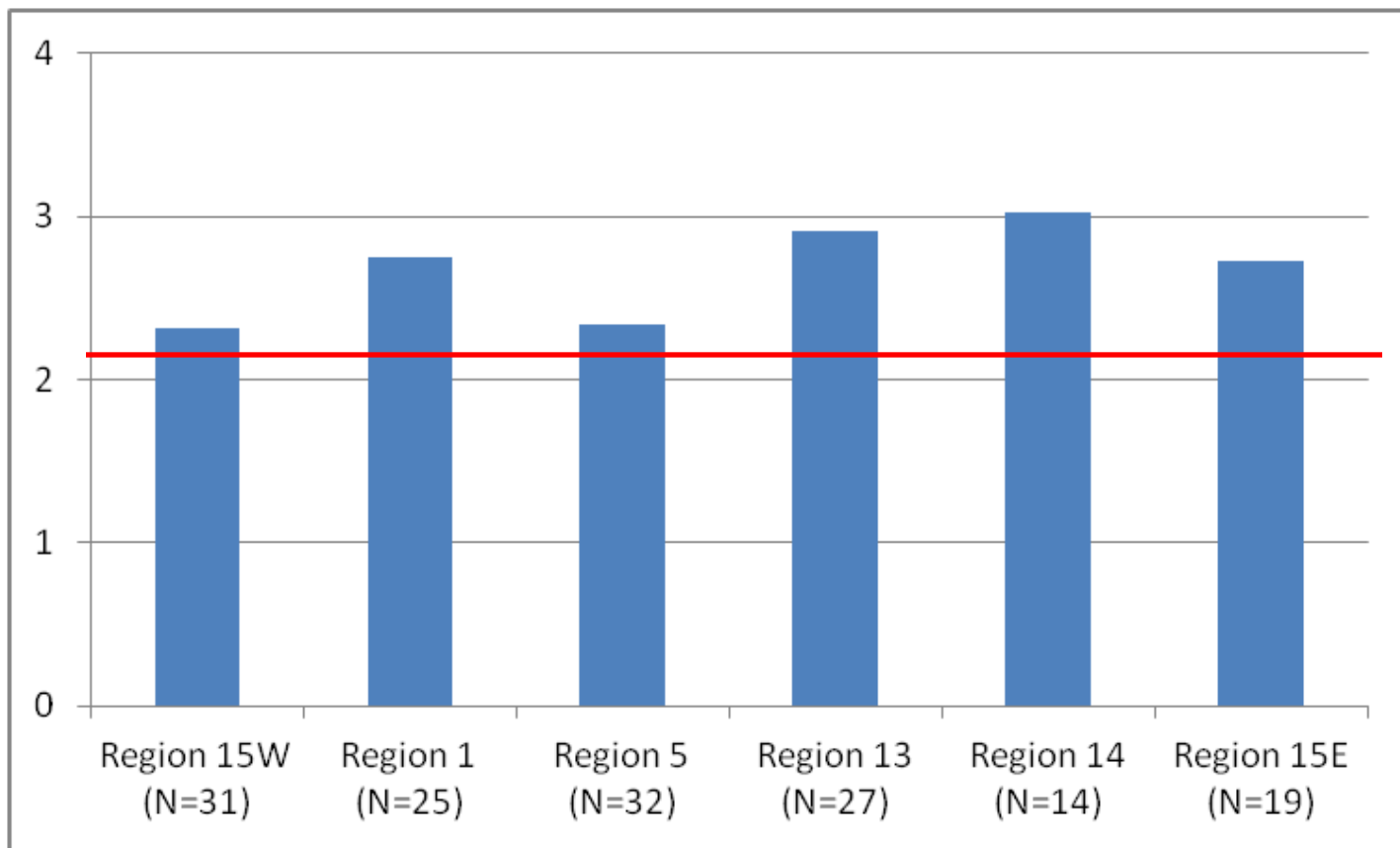
- Offered as an *optional* measure to all 18 Regional Interagency Councils across the state
- 6 baseline administrations were conducted in 2011-2012
- CSWI Coordinator submitted a list of potential survey respondents
- E-vites were sent with survey link
- 3 week completion period with weekly email reminders



CSWI Scores are generally increasing



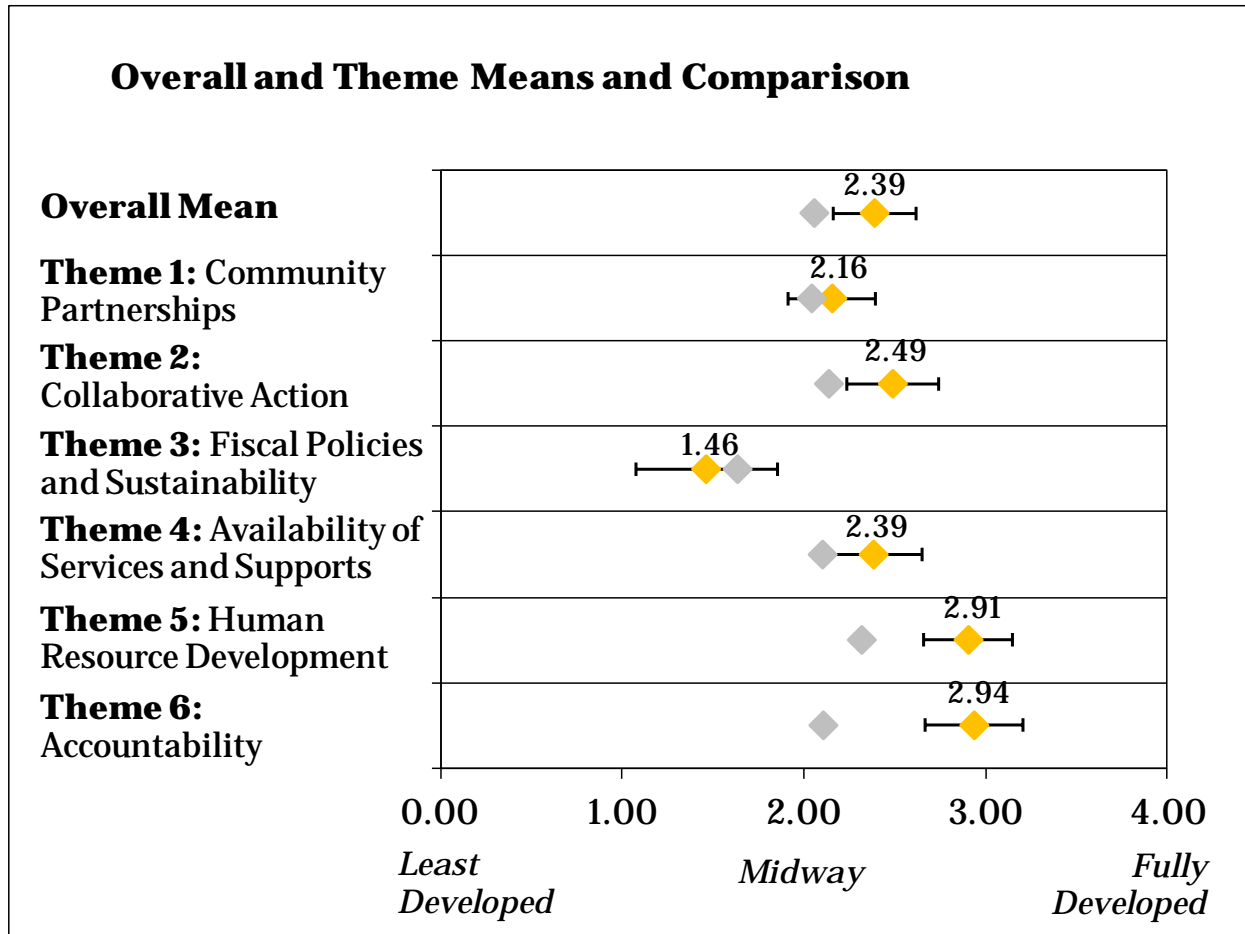
Overall scores in Kentucky



Summary of Overall Ratings

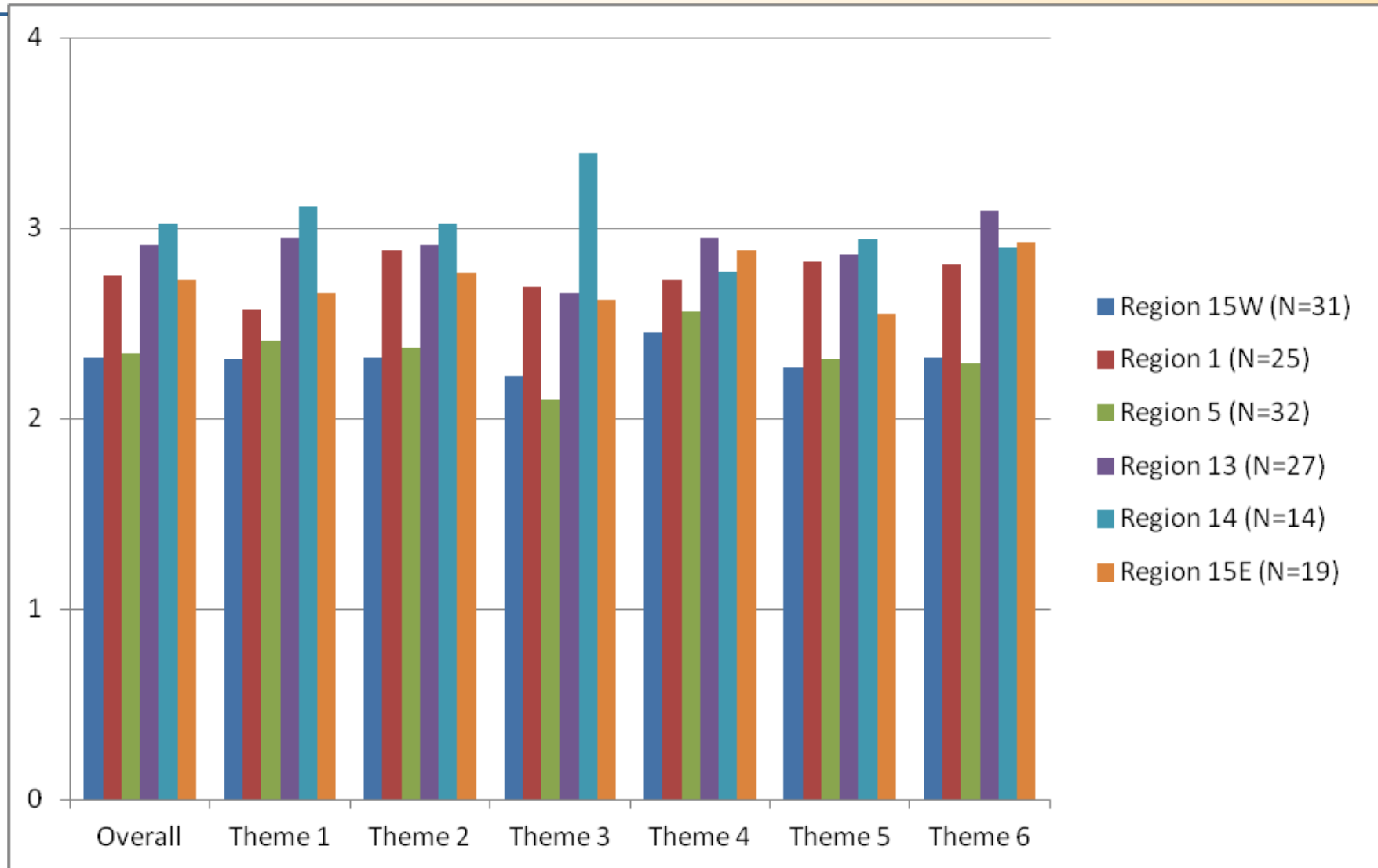
- Participating RIACs had Overall CSWI scores higher than the average of the national comparison sites
- Variability across regions in perceptions of overall system-level supports
- Overall scores ranged from midway to partially developed, leaving opportunities for further development of system supports

Sample report: Theme means





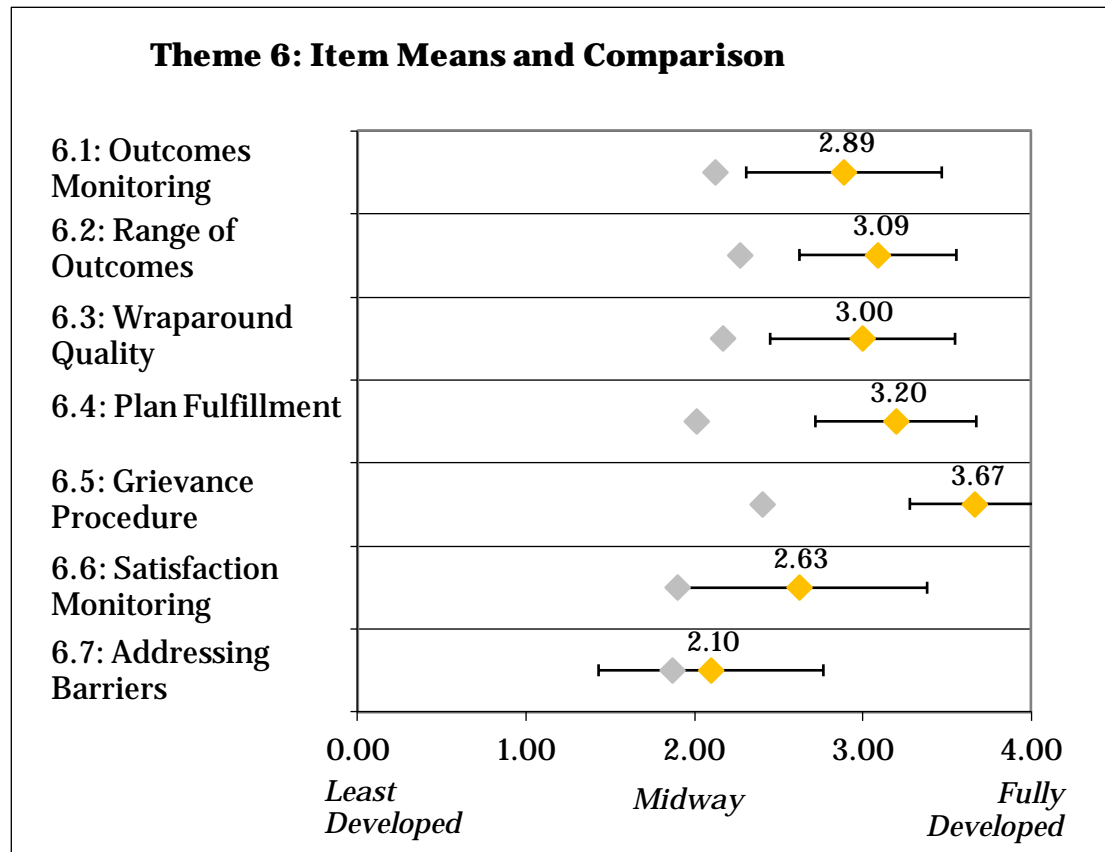
Theme scores in Kentucky



Summary of Theme Ratings

- Participating regions rated higher than the average of the national comparisons across all 6 theme areas
- Areas of needed growth:
 - Human Resource Development and Support (2 regions)
 - Fiscal Policies and Sustainability (2 regions)
 - Community Partnerships (1 region)
 - Access to Services & Supports (1 region)

Sample report: Item means



Challenges and strengths

- Toughest challenges

- 1.4 youth voice
- 3.2 removing fiscal barriers
- 1.6 community stakeholders
- 3.3 collective fiscal responsibility
- 3.6 sustained funding
- 3.4 fiscal monitoring

- Shared strengths

- 1.1 community team
- 5.4 professional develop
- 5.5 supervision
- 5.3 caseload sizes
- 1.2 empowered community

Reflections from Kentucky

- The CSWI process
 - Getting a good response rate
- Greatest areas of challenge and strength in different communities
- And...
- Questions?



The **National Wraparound Initiative** is based in Portland, Oregon. For more information, visit our website:

www.nwi.pdx.edu



The National Wraparound Initiative is funded by the Center for Mental Health Services, Substance Abuse and Mental Health Services Administration, United States Department of Health and Human Services.

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