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*This webinar and the PowerPoint will be available on the NWI website. http://www.nwi.pdx.edu/webinars.shtml







Coordinating Evidence Based Practices with Wraparound Using the Managing and Adapting Practice (MAP) System

Eric J. Bruns

University of Washington School of Medicine, Seattle, WA

Adam Bernstein, Bruce Chorpita, and Ceth Ashen *PracticeWise, LLC*

National Wraparound Initiative Webinar May 7, 2013

Thanks to the Institute for Innovation and Implementation at the University of Maryland School of Social Work for their partnership in development work and to Catholic Community Services of Western Washington for their participation in the pilot testing of the Wrap + MAP idea.



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high quality and consistent wraparound implementation."

about NWI

"The NWI works to

vraparound initiative

rs—including families, youth, providers, researchers, ors and others—came together in a collaborative ify the wraparound practice model, compile specific , and disseminate information about how to Ind in a way that can achieve positive outcomes for

news & events

rough work that emphasizes four primary functions:

- Supporting community-level planning and implementation
- Promoting professional development of wraparound staff
- Ensuring accountability

publications

Sustaining a vibrant and interactive national community of practice

The NWI is membership supported. You can join the NWI to help continue this important work!!

wraparound resources

The always-useful Resource Guide to Wraparound

NWI statement on qualifications for family partners in wraparound

Wraparound
Implementation Guide: A
Handbook for Administrators

events & opportunities

Upcoming Webinar:

Coordinating Evidence Based Practices with Wraparound Using the Managing and Adapting Practice (MAP) System. Register

Job Postings: Strategic Partnership Development Director and Fellowship

top news & new research

Research: Evaluation from Oklahoma shows better functioning, reduced costs for youth receiving case management/wraparound versus controls.

News: Arizona Republic article argues for wraparound implemention

members & affiliates section

Results from the member survey on NWI conference preferences.

Powerpoint from the NWI's 2012 meeting at the Institutes.

Jarred Vermillion is welcomed to the NWI Core Group.

2013, National Wraparound Initiative, Portland State University. | For proper viewing of this website, please ensure you are using the latest version of your browser.

Overview of the Webinar

Background

— Why do we need to pay more attention to effectiveness of clinical services in wraparound?

Overview of MAP

 The tools, resources, and coordinating structure of the Managing and Adapting Practice (MAP) system

Some first ideas

— What are some ways that MAP and wraparound might be coordinated, and toward what outcomes?

Learning as we go:

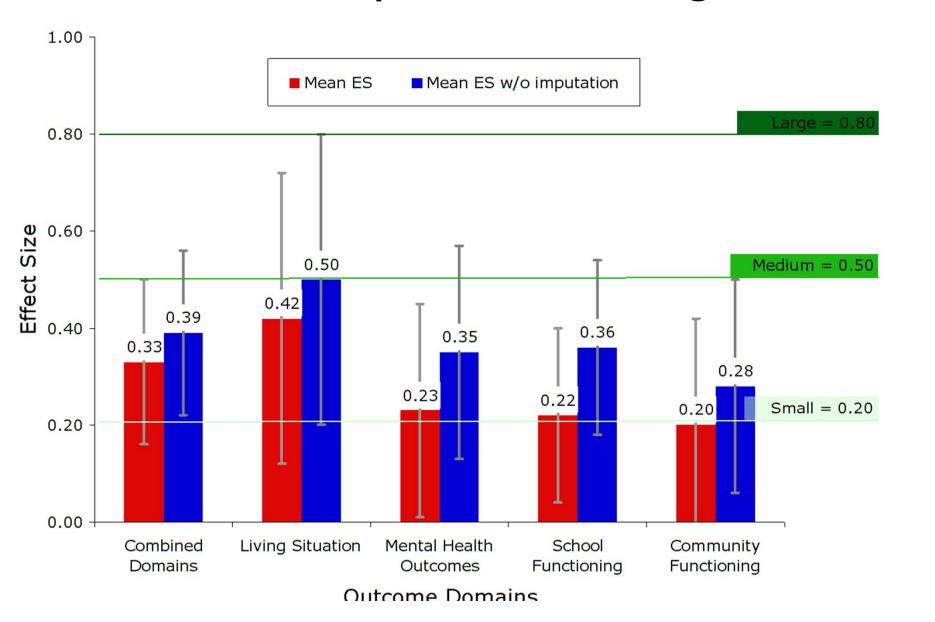
- Some examples from the field of how wraparound and MAP have been used together
- Questions and suggestions from participants

What is the research base? Ten Published Controlled Studies of Wraparound

Study	Target population	Control Group Design	N
1. Hyde et al. (1996)*	Mental health	Non-equivalent comparison	69
2. Clark et al. (1998)*	Child welfare	Randomized control	132
3. Evans et al. (1998)*	Mental health	Randomized control	42
4. Bickman et al. (2003)*	Mental health	Non-equivalent comparison	111
5. Carney et al. (2003)*	Juvenile justice	Randomized control	141
6. Pullman et al. (2006)*	Juvenile justice	Historical comparison	204
7. Rast et al. (2007)*	Child welfare	Matched comparison	67
8. Rauso et al. (2009)	Child welfare	Matched comparison	210
9. Mears et al. (2009)	MH/Child welfare	Matched comparison	121
10. Grimes at el (2011)	Mental health	Matched comparison	211

^{*}Included in 2009 meta-analysis (Suter & Bruns, 2009)

Effects of Wraparound are Significant



Costs and residential outcomes are robust

- Wraparound Milwaukee
 - Reduced psychiatric hospitalization from 5000 to less than 200 days annually
 - Reduced average daily residential treatment facility population from 375 to 50 (Kamradt & Jefferson, 2008).
- Controlled study of MHSPY program in Massachusetts (Grimes 2011)
 - 32% lower emergency room expenses
 - 74% lower inpatient expenses than matched youths
- CMS Psychiatric Residential Treatment Facility (PRTF)
 Waiver Demonstration project

 (Urdapilleta et al., 2011)
 - Average per capita saving by state ranged from \$20,000 to \$40,000.

Costs and residential outcomes are robust

- New Jersey
 - Saved over \$30 million in inpatient psychiatric expenditures over 3 years (Hancock, 2012).
- Maine
 - Reduced net Medicaid spending by 30%, even as use of home and community services increased
 - 43% reduction in inpatient and 29% in residential treatment expenses (Yoe, Bruns, & Ryan, 2011)
- Los Angeles County DSS found 12 month placement costs were \$10,800 for Wraparounddischarged youths compared to \$27,400 for matched group of RTC youths

Wraparound is increasingly considered "evidence based"

- State of Oregon Inventory of EBPs
- California Clearinghouse for Effective Child Welfare Practices
- Washington Institute for Public Policy: "Full fidelity wraparound" is a research-based practice

So there is some "proof"... But what could be improved?

- Effect sizes of meta analysis twice as big for residential and cost outcomes as for clinical/functional outcomes
- Randomized study in press showed better outcomes for traditional case management connected to clinical care tha wraparound (Bruns et al., 2010)
- Study comparing Wrap to MST (Stambaugh et al., 2007) found wraparound reached more youths but better clinical outcomes and shorter length of intervention for MST
- Question: Does the lack of specificity about how to use research evidence in wraparound reduce:
 - Clinical/functional effectiveness?
 - Efficiency?
 - Quality of options for families and teams?

Ten principles of the wraparound process

Theory of change for wraparound process



Model adherent wraparound

- •Youth/Family drives goal setting
- •Single, collaboratively designed service plan
- •Active integration of natural supports and peer support
- •Respect for family's culture/expertise
- •Opportunities for choice
- •Active evaluation of strategies/outcomes
- Celebration of success



Phases and Activities of the Wraparound Process

Short term outcomes:

- •Better engagement in service delivery
- •Creative plans that fit the needs of youth/family
- •Improved service coordination
- •Follow-through on team decisions
- •Family regularly experiences success/support



Family assets:

- •Achievement of team goals
- •Increased social support and community integration
- •Improved coping and problem solving
- •Enhanced empowerment
- •Enhanced optimism/self-esteem





More effective services:

- •Participation in services
- Services that "work" for family



Long term outcomes:

- •Stable, homelike placements
- •Improved mental health outcomes (youth and caregiver)



•Improved resilience and quality of life



Necessary Supports for Wraparound

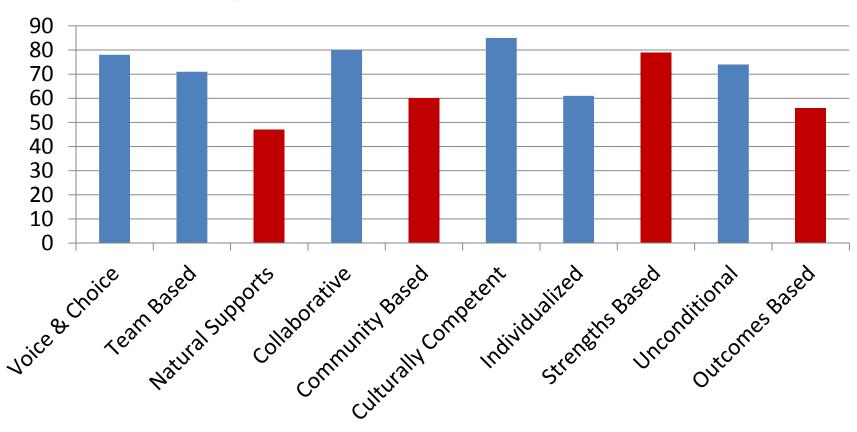


What principles are associated with the best outcomes?

- Being OUTCOMES BASED (Bruns et al., 2010;
 Cox et al, 2009; Effland & Walton, 2011)
 - Setting goals/identifying priority needs and tracking progress
- Focus on STRENGTHS (Cox / Effland)
- Connection to COMMUNITY and NATURAL SUPPORTS (Cox / Effland)
 - Natural and community supports are present and have clear roles on teams

Principles most associated with outcomes are hardest to achieve

Mean Caregiver WFI score (N=2200 from national dataset)



Ideas for coordinating evidence based care with Wraparound

- Consult the research base when generating strategies to meet youth and family needs during the wraparound planning process
- 2. Support clinicians to use effective practices that connect to the youth and family's priority needs
- Provide family and youth peer partners, mentors, and community supports with appropriate training and support to reinforce EBP use
- 4. Monitor progress and practice more consistently and change plans as needed

Big ideas to Coordinate Wraparound with EBP

Big Ideas	Proposed enhancement	Mechanisms for achieving	Hypothesized effects
Generate evidence based strategies that fit the youth and family's needs during planning and delivery	The que	estion is: HOW	'?
Support clinicians to use effective therapies that connect to the youth and family's priority needs		an approach t work for wrap	
Help family and youth partners, mentors, and other community supports to reinforce research based strategies			
Monitor progress and practice more consistently and change plans as needed			

Why consider MAP?

- MAP was an approach developed in a statewide system of care
- Built to address service quality problems
- MAP is not a treatment it is a system to support decision making and action by youth, families, service providers, case managers...

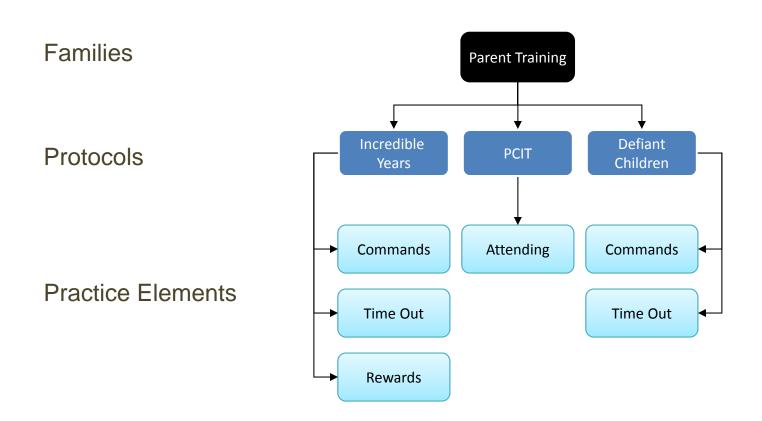
What we know about EBTs

- Lots of evidence that EBTs could be helpful
- But fit with system is an issue
 - "bundling" of practices, setting, measures...leaves
 little room for family choice, for context fitting
 - Many youth not eligible for EBTs
 - Those who do not respond to EBTs need continued supports...which are?
 - Over-emphasis on general knowledge vs. local knowledge

What can we leverage?

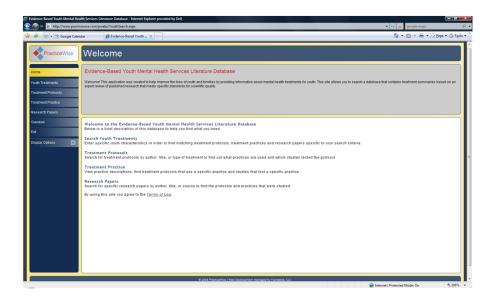
- Our attempt to throw out only the bathwater...
- We moved to an a la carte approach, by unpacking the EBT knowledge from the EBT products
- This is about informing choices, and enhancing collaboration and communication with dedicated resources

Getting down to the building blocks of "what works"



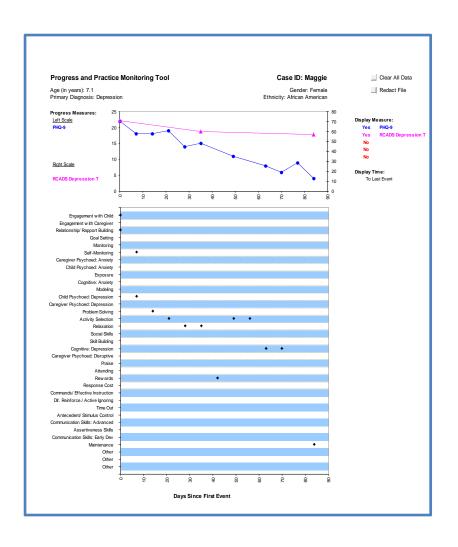
Informed Collaboration

- PracticeWise EBS Database
 - Approx 700 trials that represent specific strategies for addressing particular youth and family needs

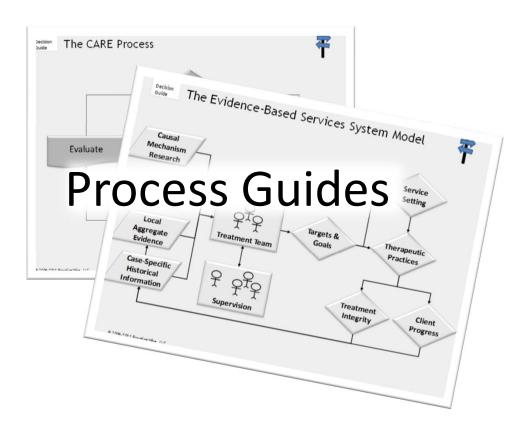


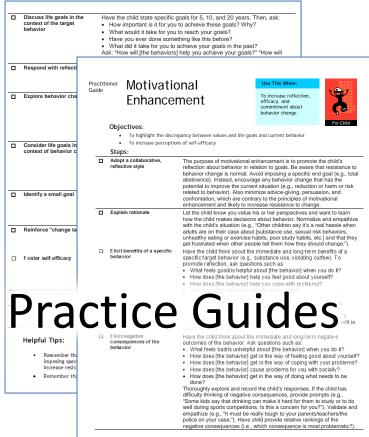
Informed Collaboration

- Clinical Dashboard
 - A communication tool that allows for feedback and exploration of local evidence regarding youth and family goals, progress over time, practice history, team involvement
 - Facilitates more rapid-self correction, team learning



Dedicated Resources for Decisions and Action





Towards Balance and Good Fit

- We hope to better understand how to coordinate the best aspects of these ideas
- Find new opportunities to improve youths' and families' lives and to strengthen communities

The MAP Proposal: Organize EBP into a Knowledge Management Approach

- See the evidence base as knowledge and not simply products...
- Organize libraries of common practices and processes with empirical support
- Build information resources and tools
- Coordinate delivery systems to support practitioners to generate ideas for addressing questions with the "best evidence"
- And... to self-correct over time

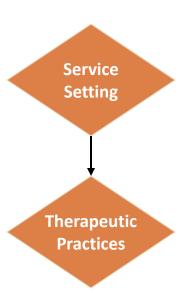
Big Ideas	Proposed enhancement	Mechanisms for achieving	Hypothesized effects
Generate evidence based strategies that fit the youth and family's needs during planning and delivery	Use MAP tools to generate a broader array of research-based options that fit the youth and family's needs	What are th	e MAP tools
Support clinicians to use effective therapies that connect to the youth and family's priority needs	When therapeutic needs are identified, ensure clinicians use effective treatment elements that connect to the youth and family's strengths and preferences		
Help family and youth partners, mentors, and other community supports to reinforce research based strategies	Parent and youth partners, mentors, behavioral specialists, and others serve as "care extenders," provide appropriate follow-on support to treatment strategies		
Monitor progress and practice more consistently and change plans as needed	Use a structured tool to monitor progress and practices consistently and use the information to revise plans as needed		

Managing and Adapting Practice (MAP)

A System to Support Informed Collaboration

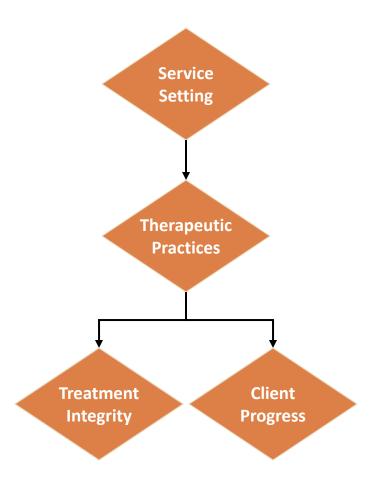
Where should we treat the youth?

How should we treat the youth?

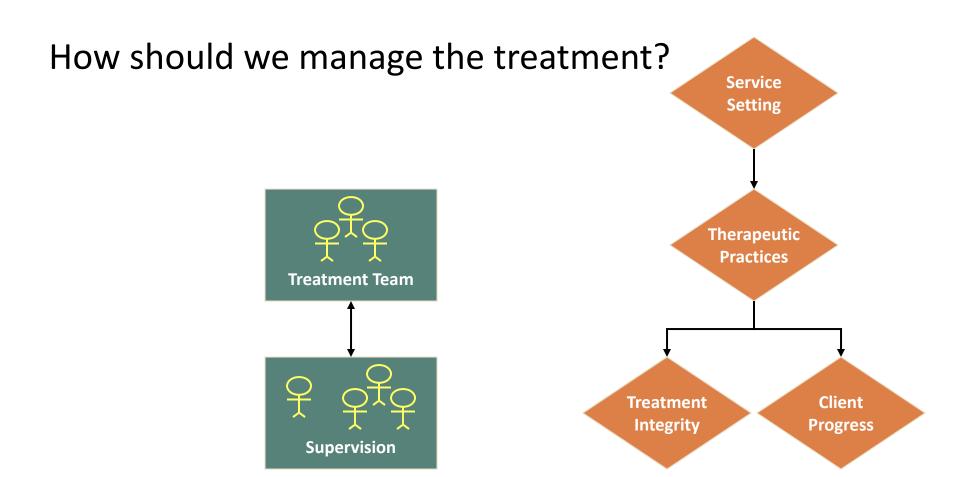


Are we providing quality services to the youth?

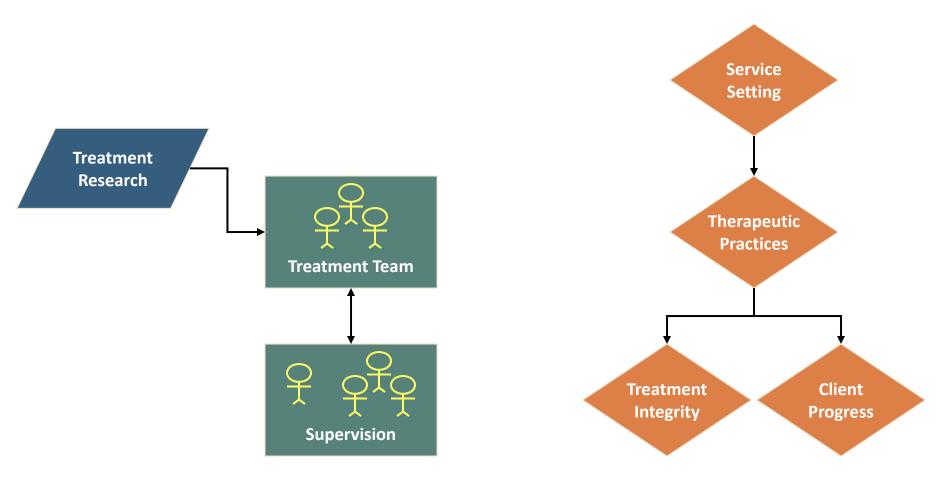
Is the youth getting better?



Who should treat the youth?

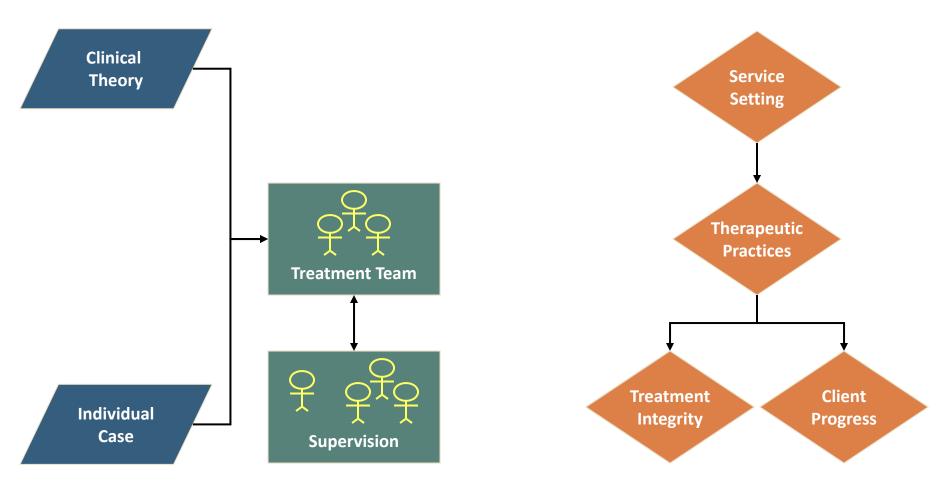


What evidence drives decisions?



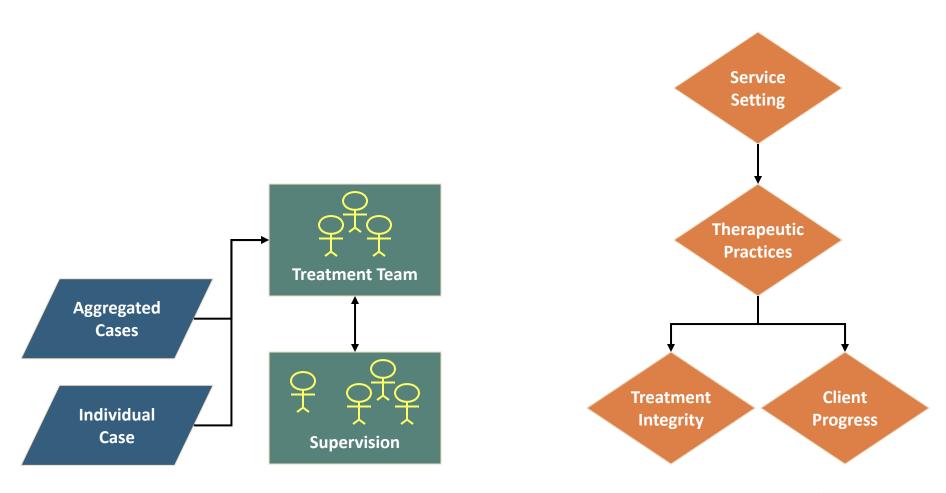
Evidence Based Treatment (EBT) Model

What evidence drives decisions?



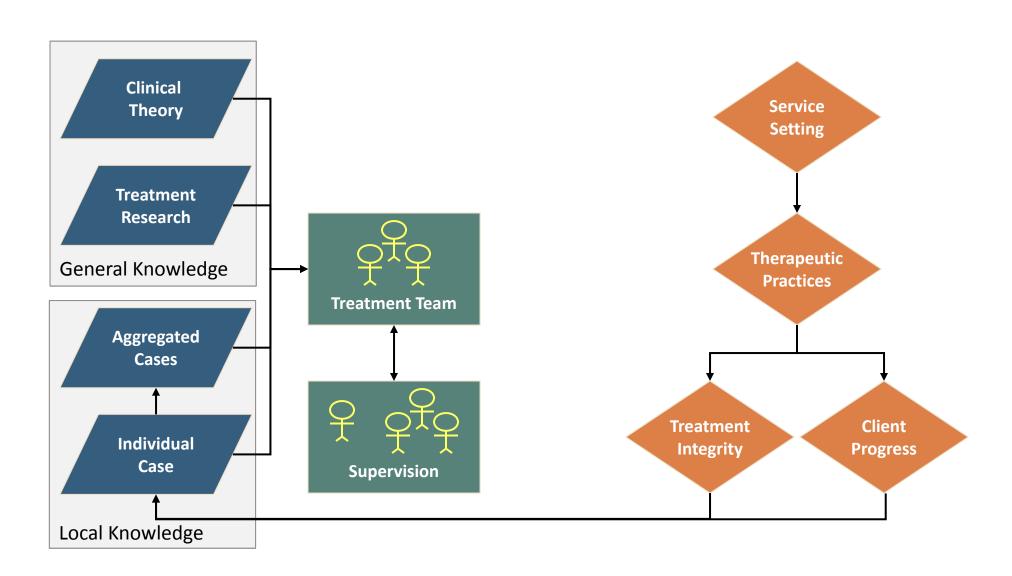
Individualized Case Conceptualization Model

What evidence drives decisions?

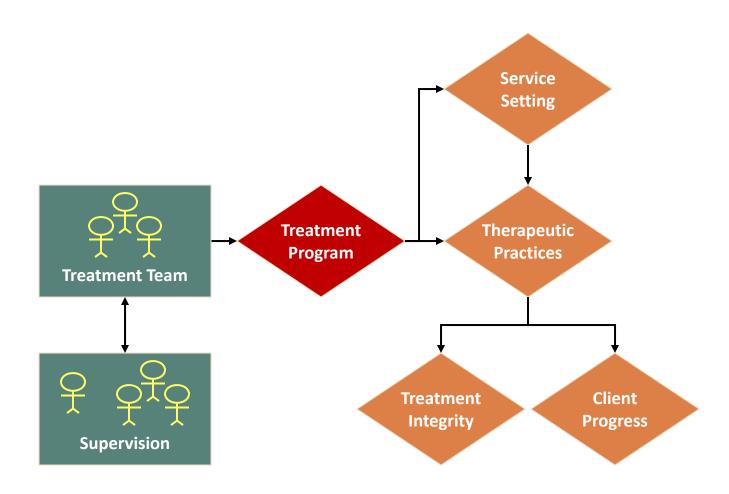


Practice-Based Evidence Model

The Full Model

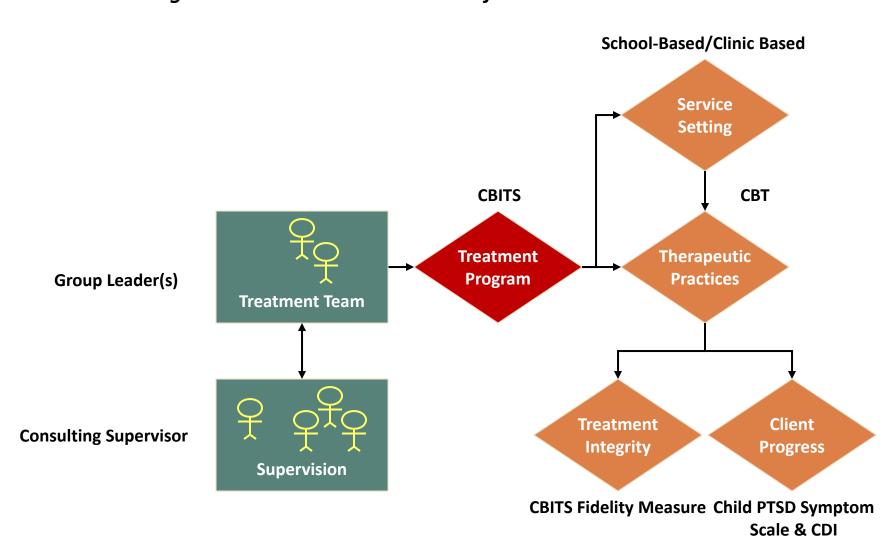


Selecting a treatment program will often dictate these decisions

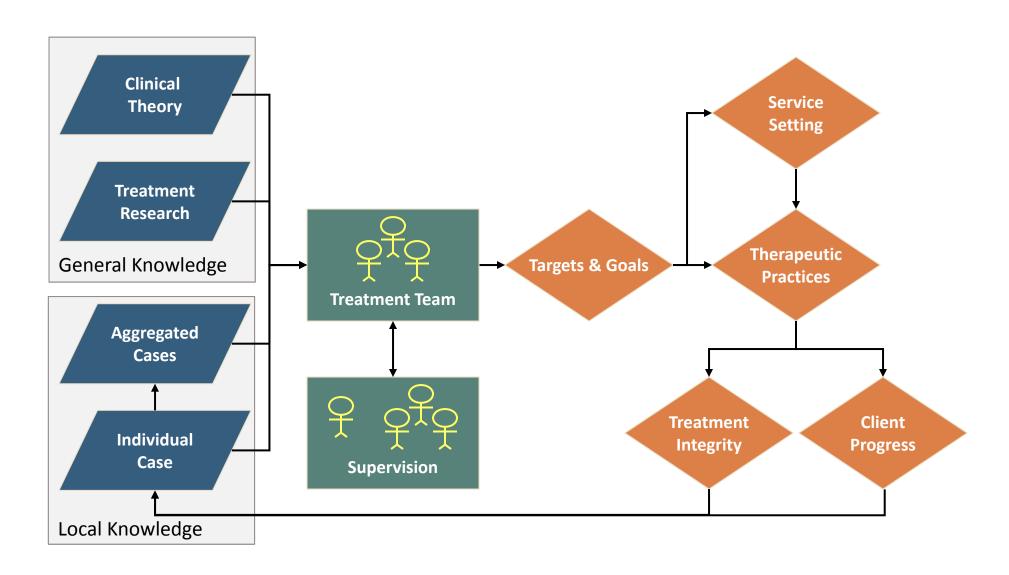


Example

CBITS: Cognitive Behavioral Intervention for Trauma in Schools



But decisions can be "unbundled" by selecting targets and goals first and making other decisions in turn



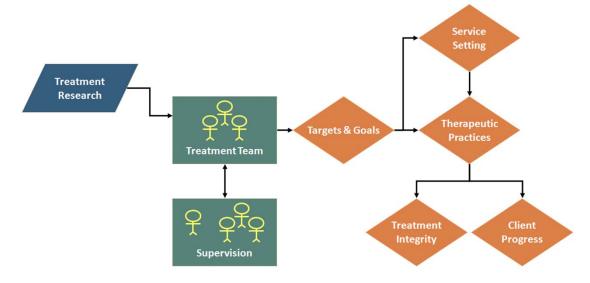
Managing and Adapting Practice (MAP)

Tools Overview

Where does the treatment research come in?

Ongoing Review and Analysis

- 700+ randomized clinical trials
- 45 years
- 1,700+ study groups
- > 50,000 youth participants





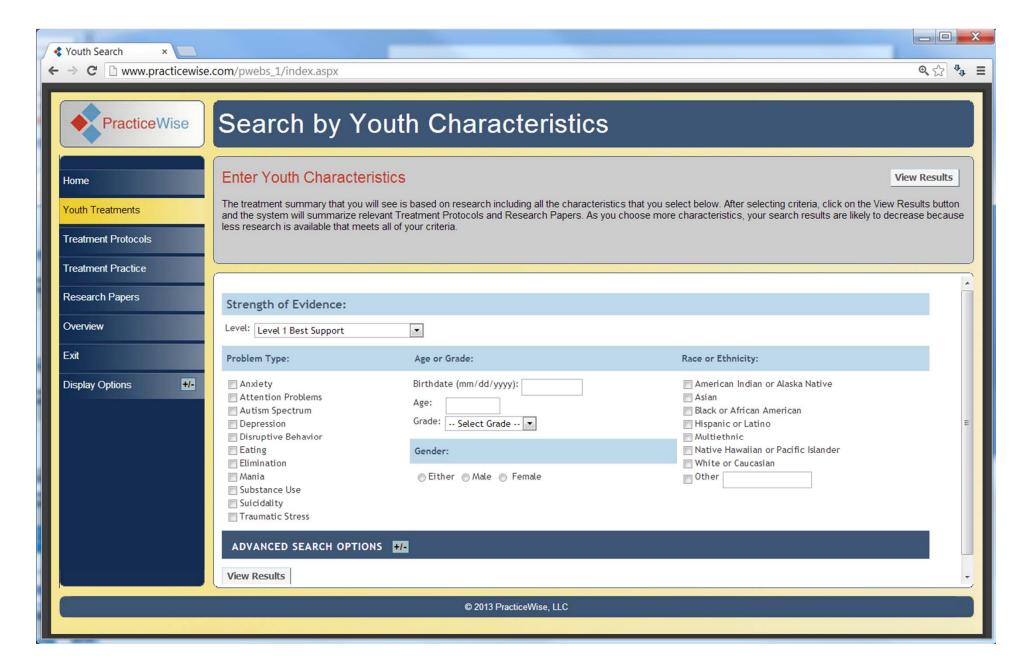
Information Overload

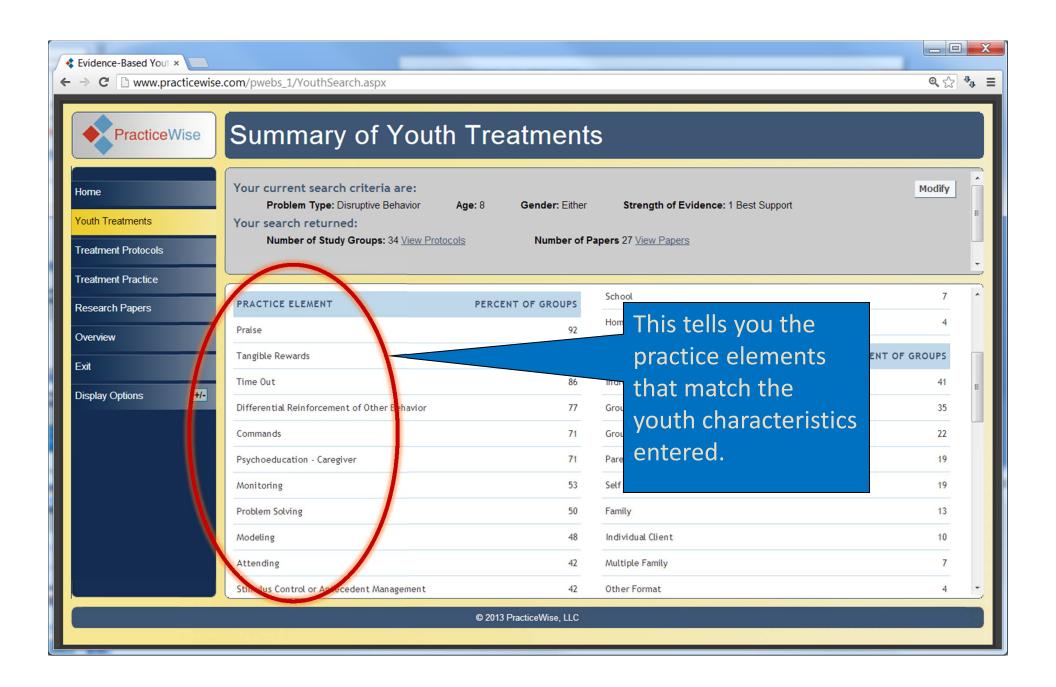


"Good to see you, Maggie. As soon as I finish reading these papers, we can start our session today."



Automated Review of Child RCTs

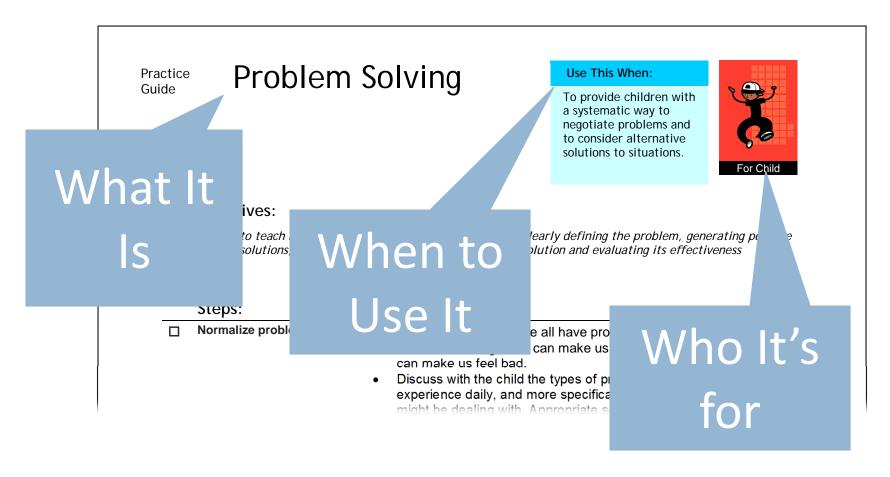




From "What to Do" to "How to Do..."

Practice Guides

Anatomy of a Practice Guide





About the Steps

Checklist

Details

Steps:

Normalize problems

- Discuss the fact that we all have problems, every day.
- Note that solving them can make us feel good, and not solving them can make us feel bad.
- Discuss with the child the types of problems that people in general experience daily, and more specifically, those problems that the child might be dealing with. Appropriate self-disclosure may be useful.
- Ask the child to begin thinking about a particular problem he/she has experienced lately.

Teach 5 steps to problem solving

- 1) Say what the problem is
- 2) Think of solutions
- 3) Examine each one (what good and bad things would happen if he/she tried this solution?)
- 4) Pick one and try it out
- 5) See if it worked. If so, great! If not, go back to the list of solutions and try another one.

Practice using the problem solving steps

- Familiarize the child with this problem-solving process by starting with your own problem and allow the child to help you in working through the problem solving steps.
- Keep your example brief (e.g., use only 2 or 3 possible solutions, and move through them quickly; the goal is to illustrate the process).
- Use questioning to make sure he/she understands the steps.



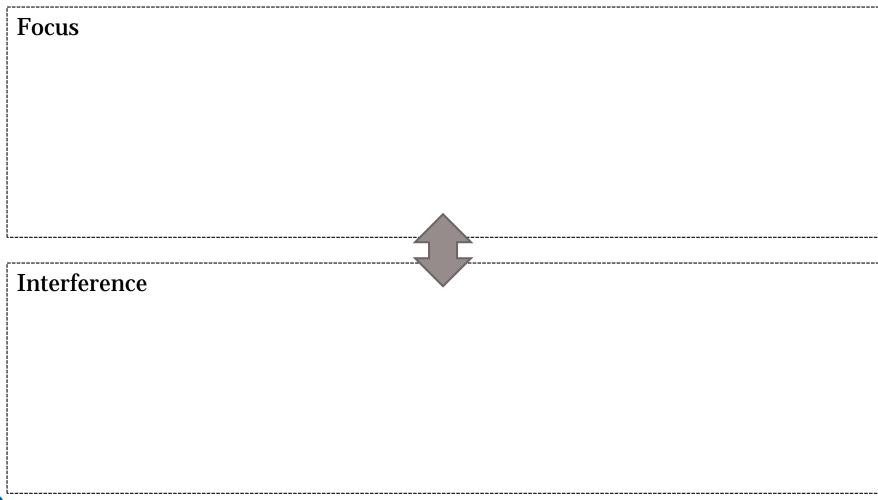
We Need Recipes

Not just ingredients...



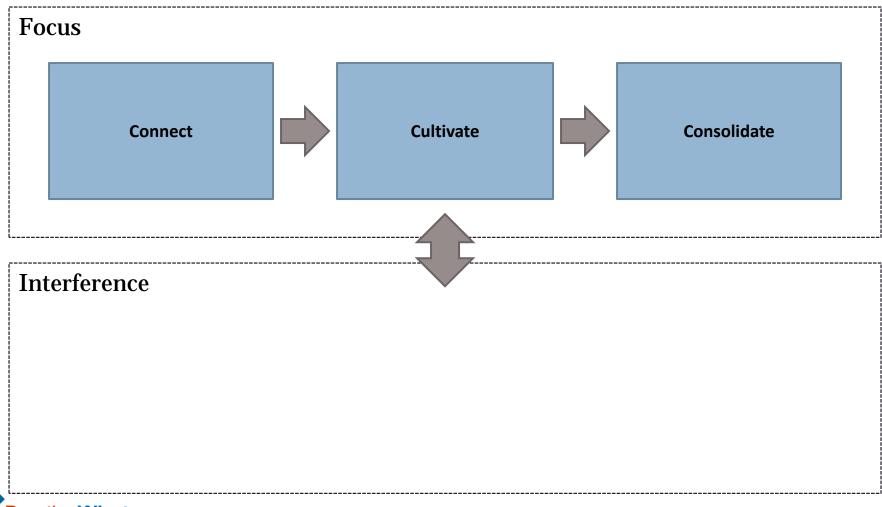


Putting Practices Together



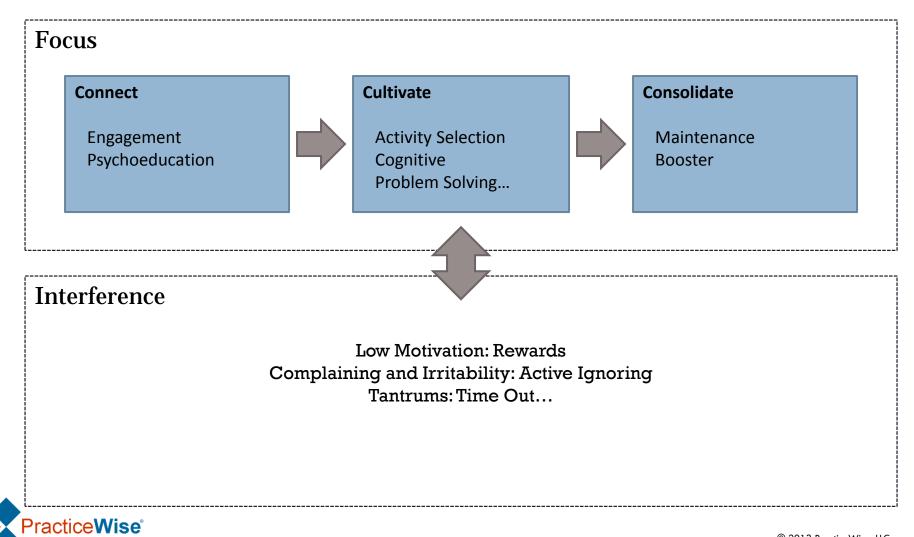


Putting Practices Together





Depression Example

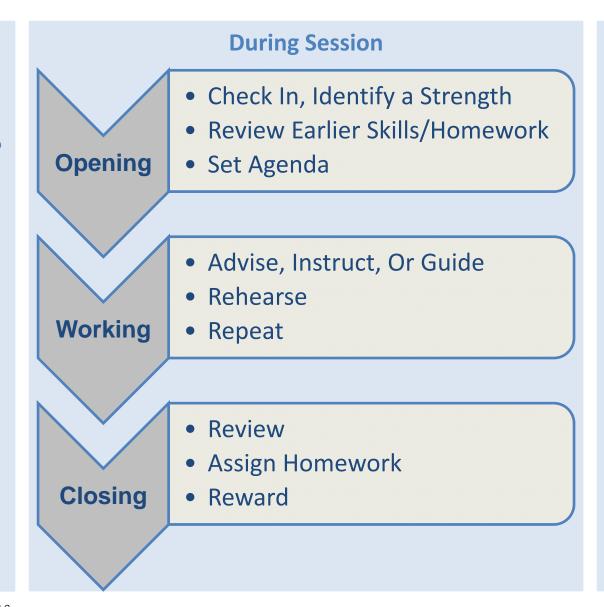


The Session Planner (Clinical Event Structure)



Before Session

- □ Remind client and obtain commitment
- □ Review dashboard to assess progress and practice history
- Review notes on previously assigned homework
- ☐ Identify next practice(s) that will be the focus
- Review the Practice Guide(s)
- Establish session plan and choose rehearsal activity
- ☐ Check in with supervisor if needed



After Session

- ☐ Record progress ratings and practice(s) performed
- ☐ Review Practice
 Guide(s) to
 determine if any
 steps were missed
 that should be
 covered next time
- □ Note any homework that was assigned
- Note any new stressors or obstacles
- ☐ Check in with supervisor if needed

Embracing Diversity



Adapt Process

- Style
- Communication
- Change Agent

Adapt Content

- Conceptualization
- Message
- Procedures

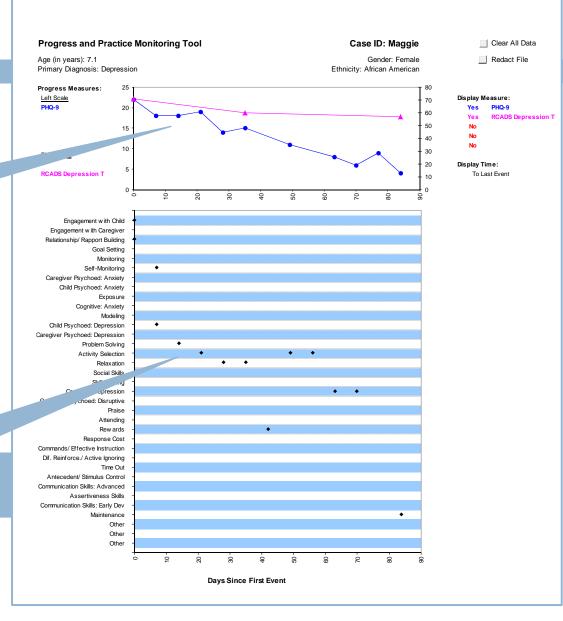
The Clinical Dashboard

Local Knowledge to Inform Adaptation, Self-Correction

Local Knowledge Resource: Dashboard

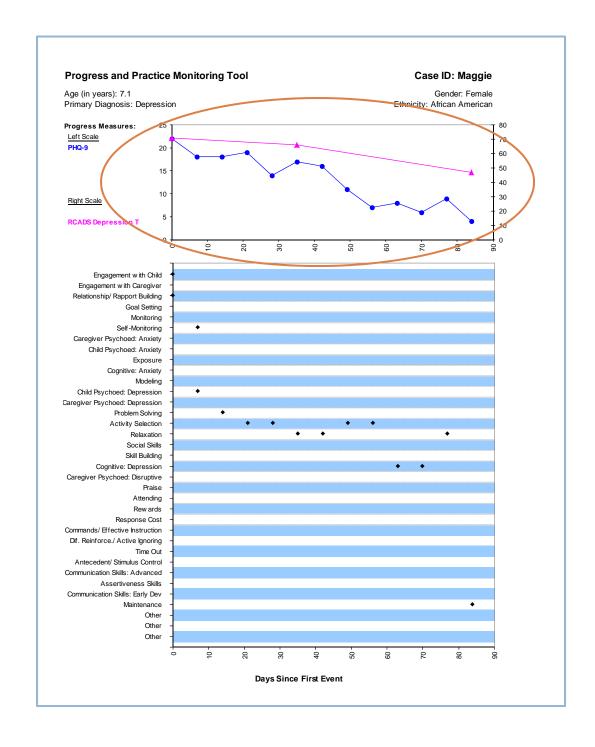
Progress

Practice

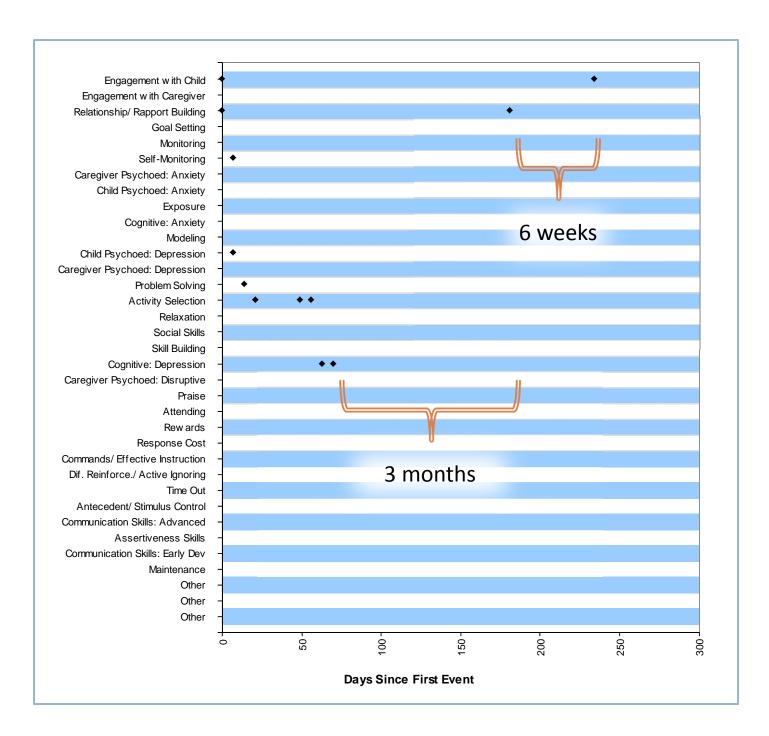




Progress is Good:Depression Scores Getting Lower



Evidence of Poor Engagement



How Would Wrap+MAP Ideas be Achieved?

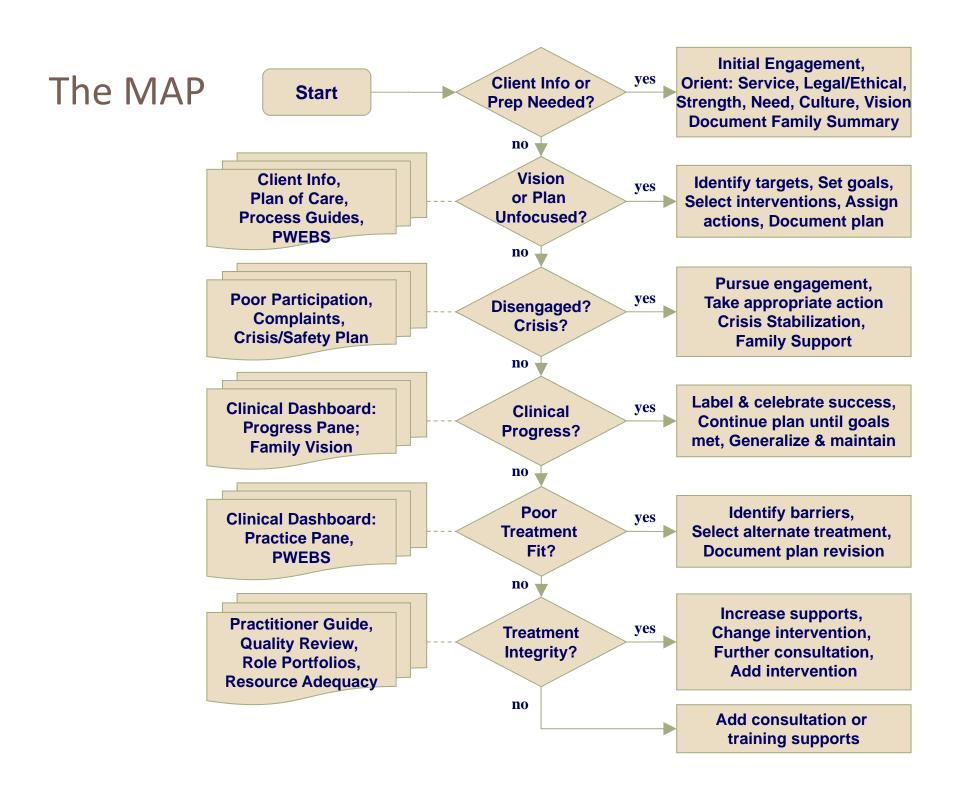
Potential Mechanisms for Using MAP in Wraparound

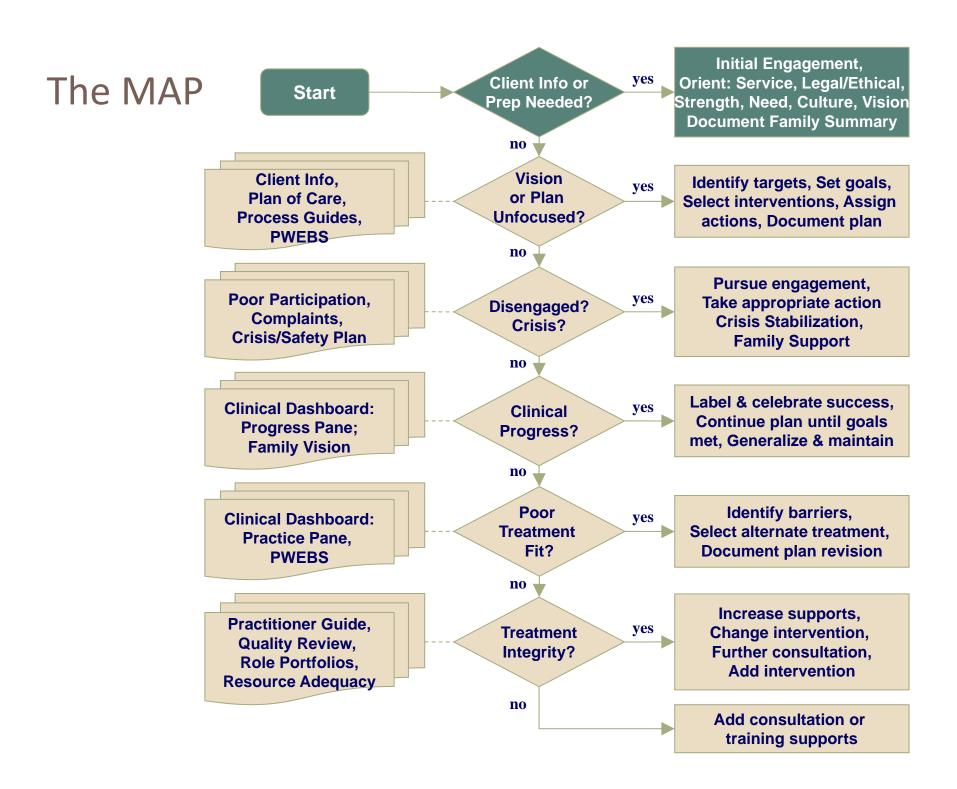
Idea 1: Generating Research Based Options in Planning and Implementation

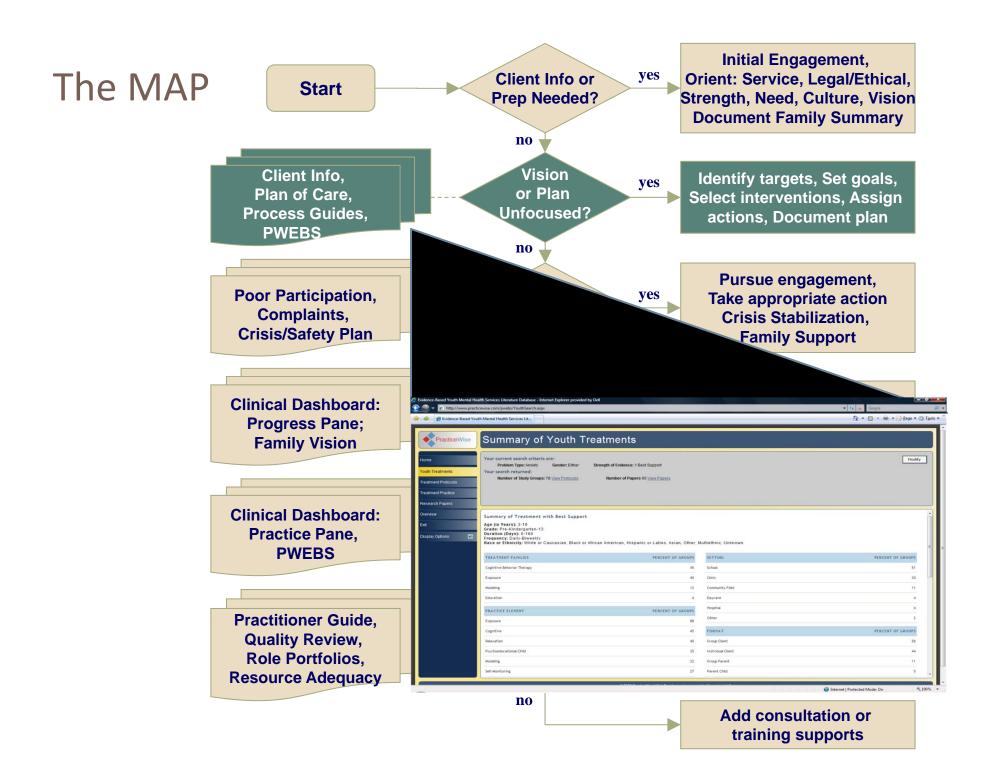
- Use PWEBS searches at strategic points in planning process
 - When youth has a need that could be met through clinical services
 - When team is "stuck" and looking for options
- Use Practice Guides to help family and team members understand options
 - Increases transparency and clarity of purpose of clinical service
 - Deepens the planning process to include brainstorming of barriers and follow on supports

Idea 2: Enhance skills of clinicians

- Train and coach wraparound-affiliated clinicians on MAP system and treatment elements
- Certify clinicians in MAP

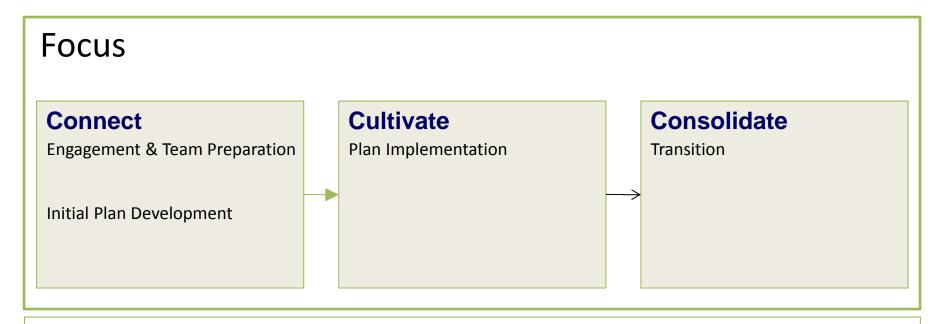




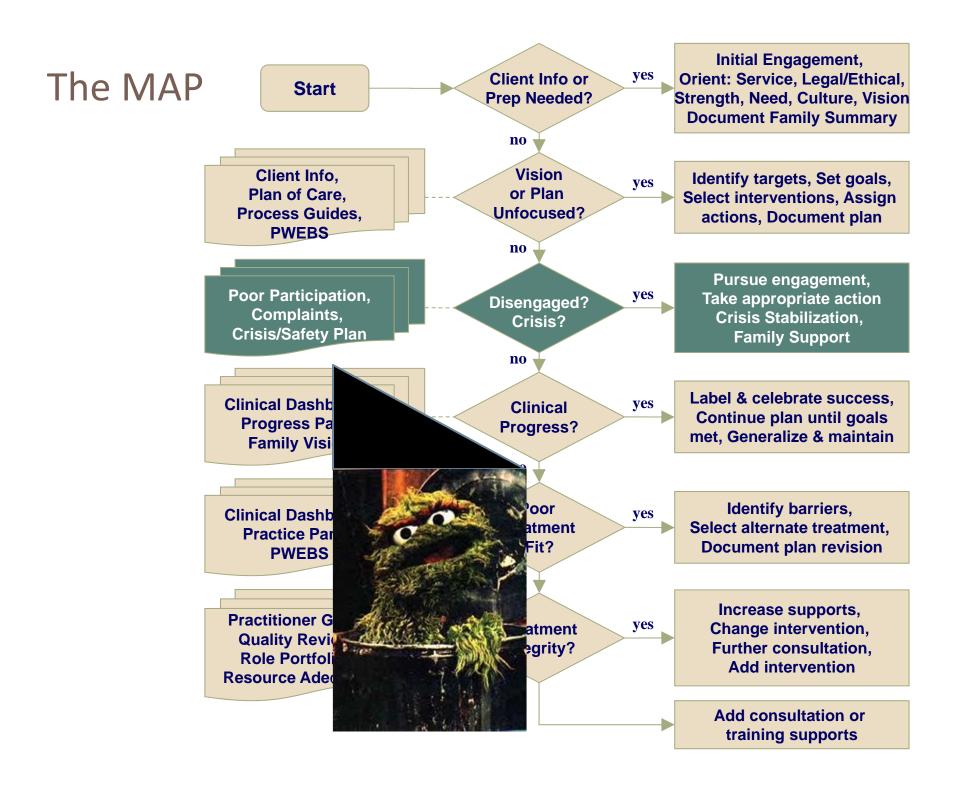


Service Episode Phases

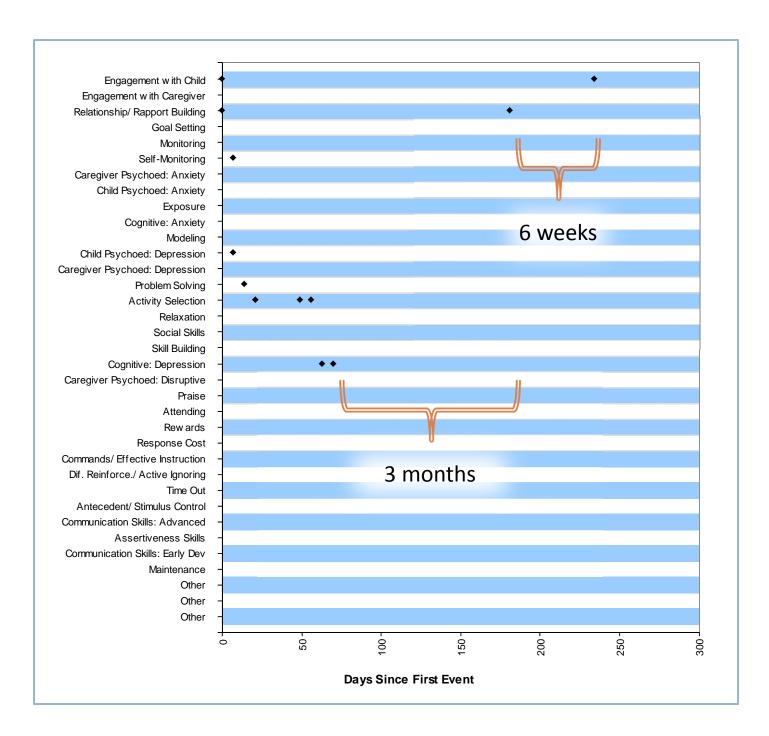


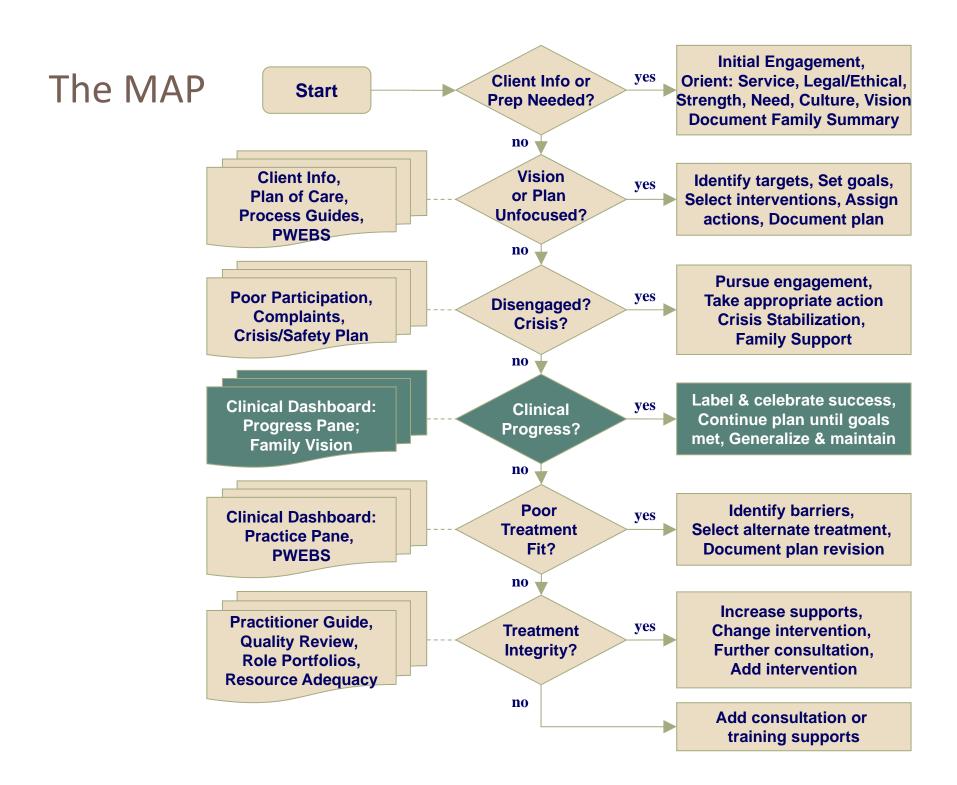


Interference

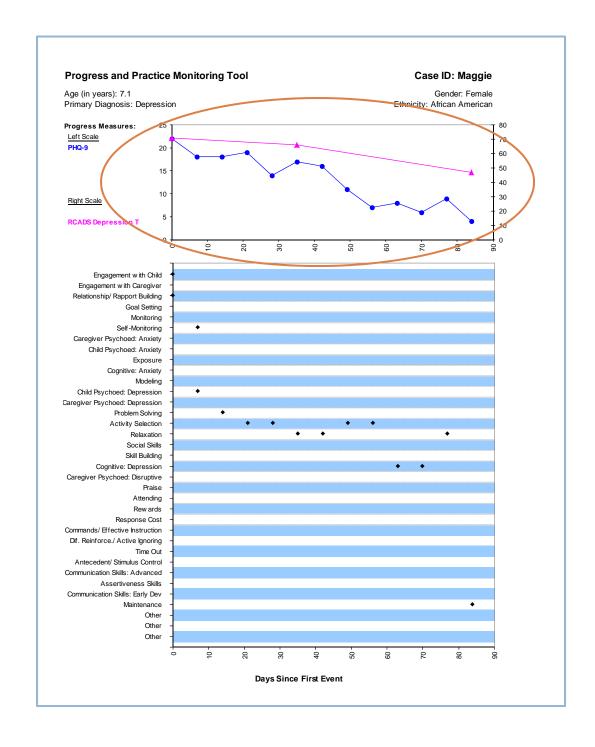


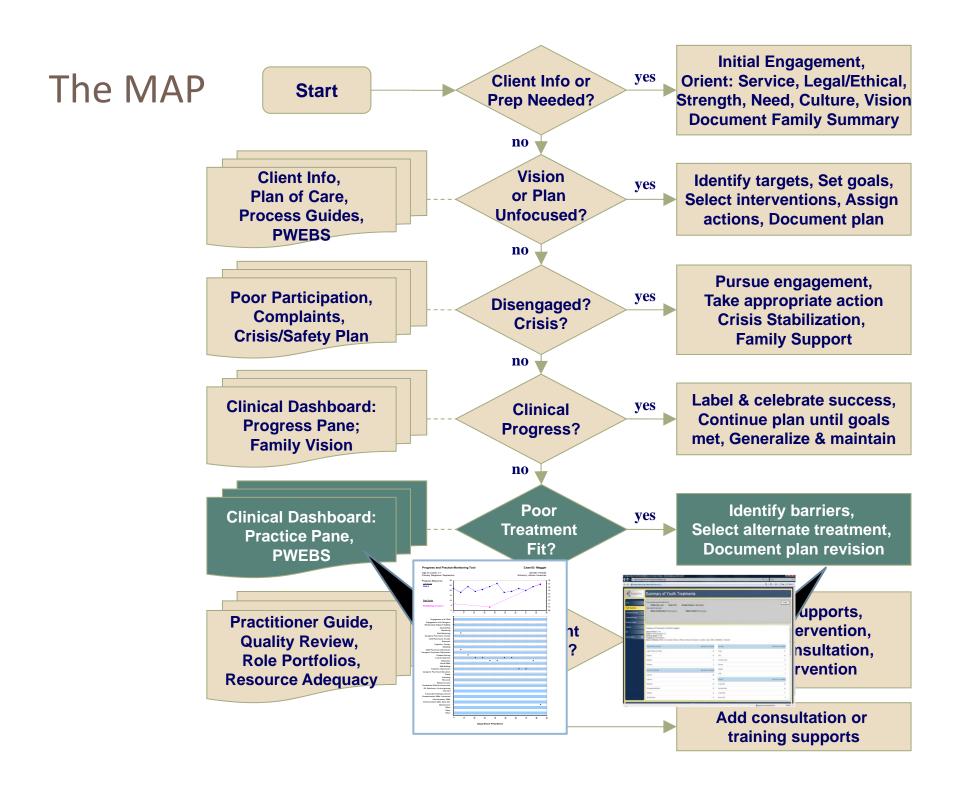
Evidence of Poor Engagement



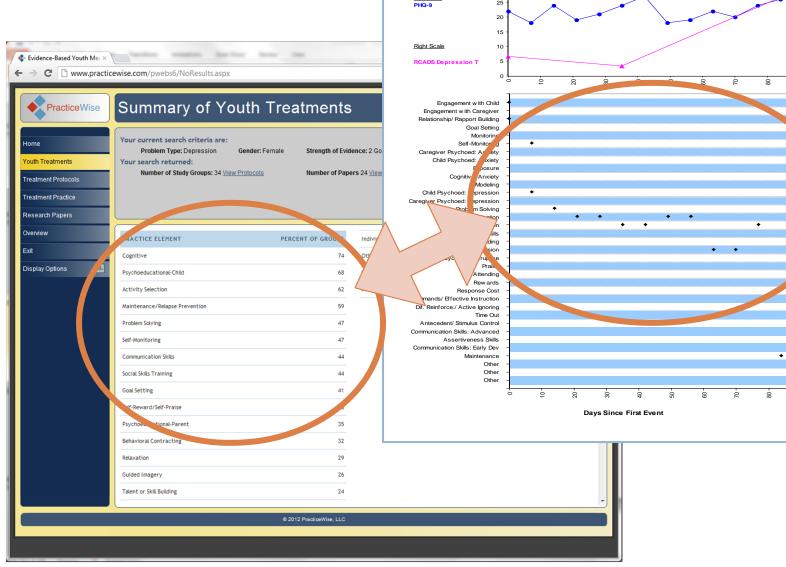


Progress is Good:Depression Scores Getting Lower





Do the Practices Fit the Problem?



Progress and Practice Monitoring Tool

Age (in years): 7.1

Progress Measures:

Primary Diagnosis: Depression

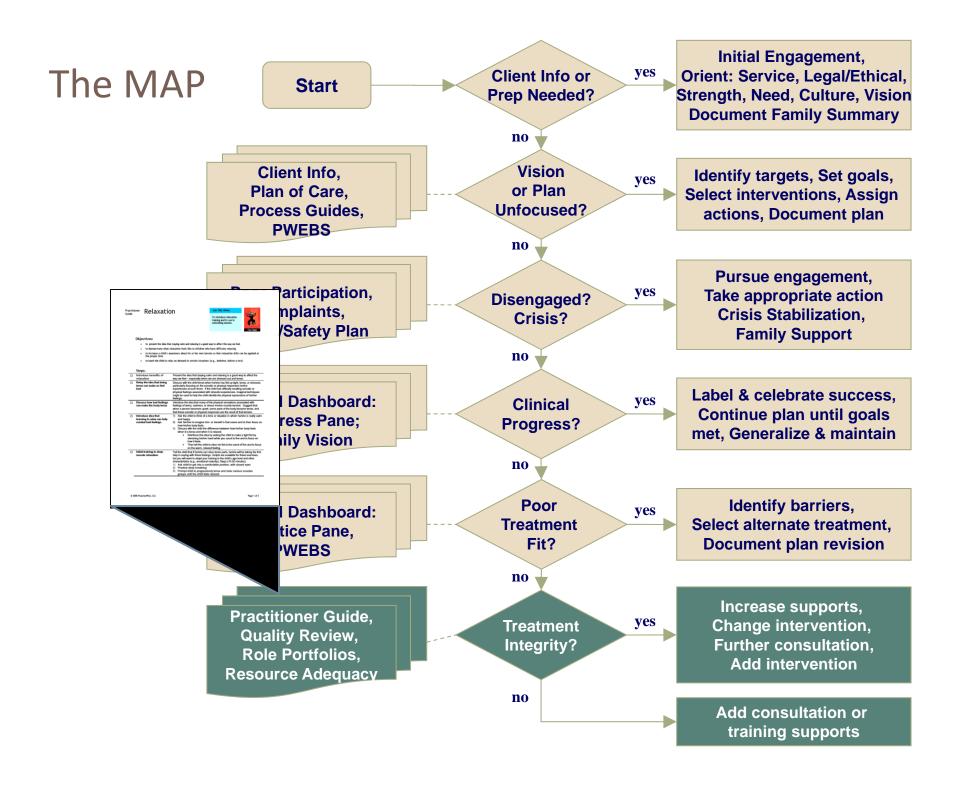
Case ID: Maggie

Ethnicity: African American

Gender: Female

71

70



Idea 3: Parent partners and community supports serve as EBP "care extenders"

- Modify selected MAP treatment elements to "care extension" strategies appropriate to peer support and paraprofessional roles
- Orient/train support staff on in care extender model
- Clinicians/team consider how to actively integrate this type of follow-on support into wraparound plans

PracticeWise Practitioner Guides for Parent Peer Support Partners

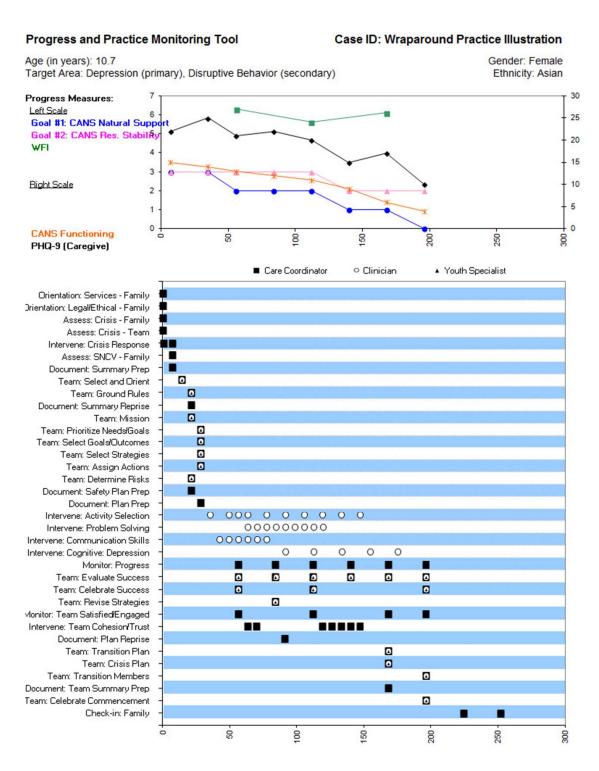
Practice Guides rated most appropriate by Parent Peer Support Partners.

Rating	Practice Guide	Page
1	Support Networking	59
2	Modeling	37
3	Antecedent/Stimulus Control	3
4	Behavior Alert	9
5	Commands or Effective Instructions	25
6	Attending	7
7	Behavioral Contracting	11
8	Communications Skills-Early Development	29
9	Differential Reinforcement or Active Ignoring	31
10	Performance Feedback	39
11	Praise	43
12	Response Cost	49
13	Rewards	51
14	Time Out	61

Idea 4: Monitor more consistently and change plans as needed

- Facilitators trained to use team-level dashboard
- Clinicians trained to use MAP clinical dashboard
- Supervisors trained to use dashboards in supervision

Sample Wraparound Team Dashboard

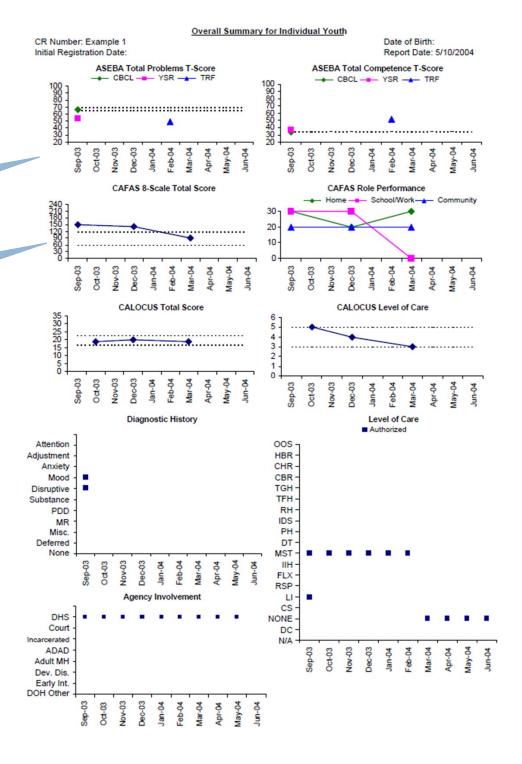


Sample Case Management Dashboard

Emotional/Behav

Functioning

Service Intensity



Big Ideas	Proposed enhancement	Mechanisms for achieving	Hypothesized effects
Generate evidence based strategies that fit the youth and family's needs during planning and delivery Support clinicians to use effective therapies that connect to the youth and family's priority needs	Use MAP tools to generate a broader array of research-based options that fit the youth and family's needs When therapeutic needs are identified, ensure clinicians use effective treatment elements that connect to the youth and family's strengths and preferences	 Use PWEBS searches at strategic points in planning process Use Practice Guides to help family and team members understand options Train and coach wraparound-affiliated clinicians on MAP system and treatment elements 	What will this do?
Help family and youth partners, mentors, and other community supports to reinforce research based strategies Monitor progress and practice more consistently and change plans as needed	Parent and youth partners, mentors, behavioral specialists, and others serve as "care extenders," provide appropriate follow-on support to treatment strategies Use a structured tool to monitor progress and practices consistently and use the information to revise plans as needed	 care extender model Clinicians/team include follow-on support strategies in wraparound plans Facilitators trained to use team-level dashboard Clinicians trained to use MAP clinical dashboard 	

Big Ideas	Proposed enhancement	Mechanisms for achieving	Hypothesized effects
Generate evidence based strategies that fit the youth and family's needs during planning and delivery Support clinicians to use effective therapies that connect to the youth and family's priority needs Help family and youth partners, mentors, and other community supports to reinforce research based strategies	Use MAP tools to generate a broader array of research-based options that fit the youth and family's needs When therapeutic needs are identified, ensure clinicians use effective treatment elements that connect to the youth and family's strengths and preferences Parent and youth partners, mentors, behavioral specialists, and others serve as "care extenders," provide appropriate follow-on support to treatment	family and team members understand options Train and coach wraparound- affiliated clinicians on MAP system and treatment elements Certify clinicians in MAP Modify select MAP treatment elements to "care extension" strategies Orient/train support staff in care extender model Clinicians/team include	 clinical needs Better communication with wraparound team about purpose of therapy Treatments more focused Treatments more effective Better role definition for persons in support roles More effective teamwork Treatment strategies more effective Support staff more satisfied
community supports to	and others serve as "care extenders," provide	 Orient/train support staff in care extender model 	 Treatment strategies more effective
Monitor progress and practice more consistently and change plans as needed	Use a structured tool to monitor progress and practices consistently and use the information to revise plans as needed	 Facilitators trained to use team-level dashboard Clinicians trained to use MAP clinical dashboard 	 More frequent progress review Better teamwork/problem solving Shorter self-correction cycles Understanding of transition Shorter wraparound episodes

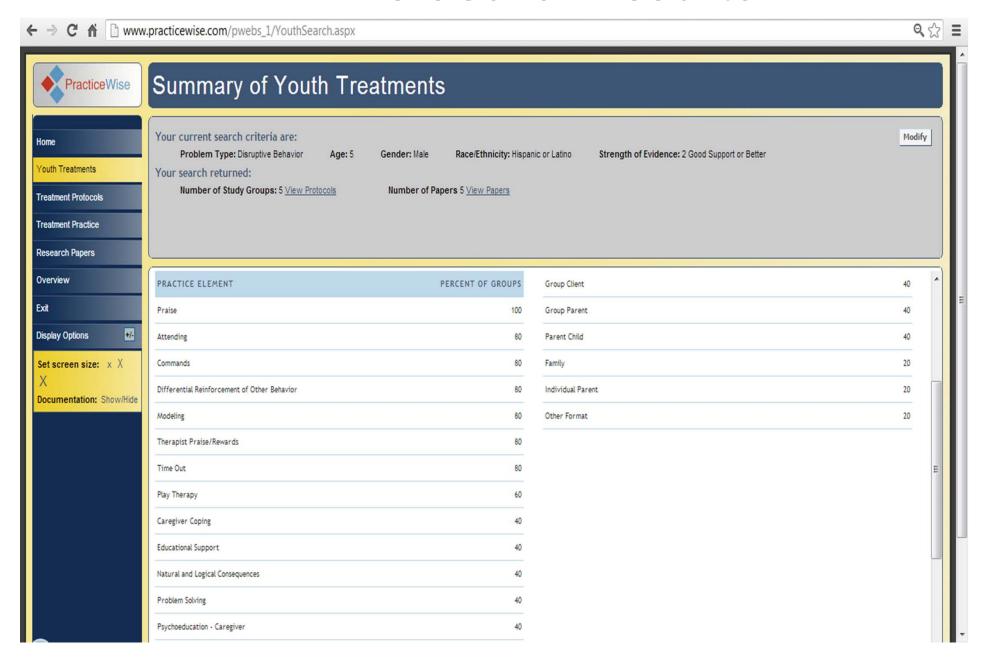
Why might this work?

- Identified practices will fit wraparound youths (RMAP; Bernstein et al., 2013)
- A state that tried a version of this showed better outcomes (Hawaii; Daleiden et al., 2006)
- 3) MAP can "go to scale" and yield positive outcomes (LA; Southam-Gerow et al., 2013)
- 4) Modular EBP yielded better progress than standard EBT and usual care in a RCT (MATCH; Weisz et al., 2012)
- Knowledge and use of supported practices is associated with better treatment quality in schoolbased services (SMH; Stephan et al., 2012)
- 6) Supported practices predict progress better within a coordinated service model (MST; Denneny & Mueller, 2012)

Other reasons this may work...

An example from the field...

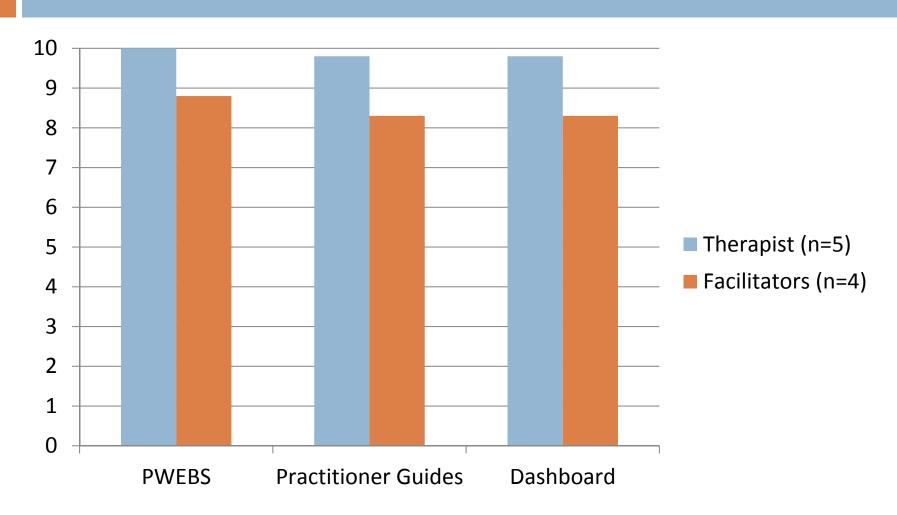
PWEBS Search results



Initial response is encouraging

- 88% of MAP therapists who work in wraparound contexts agreed combining Wrap and MAP would promote positive outcomes
- 88% of wraparound facilitators and family peer support partners who used PWEBS to facilitate plan development agreed that it improved the options available to planning
- Wraparound facilitators in MAP training rate MAP tools as highly "pertinent and useful" and things the could "use right away"

Facilitators rate usefulness of MAP tools almost as highly as therapists





For more information

- PracticeWise: <u>www.practicewise.com</u>
 - Email support@practicewise.com
- Wraparound Evaluation and Research Team: www.wrapinfo.org
- Eric Bruns: <u>ebruns@uw.edu</u>
- Eric Daleiden: <u>Eric@Daleiden.com</u>





The **National Wraparound Initiative** is based in Portland, Oregon. For more information, visit our website:

www.nwi.pdx.edu



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