



Wraparound Oregon Information Management System

Developed in Partnership with



Background: Original Concept/Research

- Wraparound Oregon partners with ChristieCare in 2005

- Goal: Purchase or Develop Information Management System to support Grant funded Wraparound program

- Activities:

- Researched best known/available systems currently in practice
- Met with Administrative, Clinical, and Programming staff to evaluate existing systems
- Evaluated options based on functionality, cost, technical specifications, and customizability.
- Existing systems cost prohibitive. Other issues also present.
- Collaborated with Albertina Kerr Centers and other stakeholders to develop a lower cost, highly flexible solution
- Wraparound Oregon Leadership chooses lower cost, local solution

Background: Original Development

- Design team comprised of:
 - Technical Consultant/Manager: Andrew Grover, MPH
 - Program Evaluation Consultant: Janet Walker, Ph. D
 - Training Consultant: Katherine Cahn, Ph. D.
 - Program Manager: Loren Calkins, MA
- Drew heavily on Wraparound Best Practices as established by the **National Wraparound Initiative**
- System designed to promote/support Wraparound activities
- Implemented in 2006

System Capacities

Functional Group	Features
Wraparound Facilitation	Essential family tracking, Strength and Needs Assessments, Plans of Care, Plan Reviews, Progress Notes
Wraparound Analysis	<p><i>Reporting to day to day operations:</i> Case level data analysis, Quality Assurance and Improvement</p> <p><i>Reporting to support system planning:</i> Aggregate data analysis, outcomes reporting</p>
Benefits/Claims	Not available. Recommend integration with 3 rd party system
Administration (HR, Finance, etc)	Not available. Recommend integration with 3 rd party system
Interfaces with other systems	Not Ready. Moderate development needed

System Specifications

System Component	Specification
Interface	Web-based. Can be accessed with Web Browser without special installation. Password required
Front End	Developed in Visual Studio .Net using C#
Back End	Microsoft SQL Server
Reporting	Crystal Reports

Example: Planning and Review Process

(see following pages for screen shots)

Feature	Details
Plan of Care	<ul style="list-style-type: none">• <u>Needs</u> identified by Child and Family Team entered along with:<ul style="list-style-type: none">– <u>Ratings</u>: Status of the need on a 1-10 scale.– <u>Anchors</u>: What is the meaning of the scale (1=?, 5=?, 10=?)– <u>Strategies</u>: How is the team working to address the need– <u>Crisis Plans</u>: What to do if/when crisis hits• Designed to support collaborative, family driven plan development• Can be easily printed into .pdf for meeting distribution
Plan of Care Review	<ul style="list-style-type: none">• Captures information/updates to specified review period• Automated/Simplified updates to Need Ratings• Brief narrative summary of each active strategy• Detailed narrative regarding significant events, and changes needed to plan• Can be easily printed into .pdf for meeting distribution



Wraparound Oregon
Information
Management System

Find Family Served

By Last Name

[View All Families](#)

- Family Served
- Create
- Personal Info
- Progress Notes
- Strengths/Needs
- Plans of Care
- Reports
- Administration

Signed In: Grover, Andrew

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Person ID: 18

Name: Johnny Wraparound

- Strengths
- Needs**
- Crisis Plans
- Print

Needs & Strategies

Plan of Care ID: 95

“Needs” with “Ratings” and “Anchors”

Needs [+ Add](#)

[Edit](#) [View Strategies](#) [+ Add Strategy](#)

[- Delete](#)

Need: Learn a skill that will make it easier for him to find a job

Current Rating 1-10: 8 **Start Date:** 2/9/2009 **End Date:** 2/25/2009 **Reason Ended:** Met

Anchor 1: No Skills

Anchor 5: Knows what he wants to learn

Anchor 10: Has learned it

[Edit](#) [View Strategies](#) [+ Add Strategy](#)

[- Delete](#)

Need: Find affordable housing

Current Rating 1-10: 6 **Start Date:** **End Date:** **Reason Ended:**

Anchor 1: Have no idea where to look

Anchor 5: Starting to look in specific areas

Anchor 10: Moved into a new home

[Edit](#) [View Strategies](#) [+ Add Strategy](#)

[- Delete](#)

Need: Needs to know how to get the most out of school

Current Rating 1-10: 8 **Start Date:** **End Date:** **Reason Ended:**

Anchor 1: I am lost



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Person ID: 18

Name: Johnny Wraparound

[Strengths](#)

[Needs](#)

[Crisis Plans](#)

[Print](#)

Needs & Strategies

Plan of Care ID: 95

“Needs” with associated “Strategies”

Needs [Add](#)

[Edit](#) [View Strategies](#) [Add Strategy](#)

[Delete](#)

Need: Learn a skill that will make it easier for him to find a job

Current Rating 1-10: 8 **Start Date:** 2/9/2009 **End Date:** 2/25/2009 **Reason Ended:** Met

Anchor 1: No Skills

Anchor 5: Knows what he wants to learn

Anchor 10: Has learned it

Strategies

[Edit](#) [Delete](#)

Strategy: Take vocational interest/aptitude test

Start Date: 5/8/2006 **End Date:** **Reason Ended:** Formal

Responsible: Ella Fitzgerald **Frequency:** once

[Edit](#) [Delete](#)

Strategy: Select and explore two potential career paths based on test findings

Start Date: 5/23/2006 **End Date:** 6/12/2006 **Reason Ended:** Formal

Responsible: Django Reinhardt **Frequency:** twice a week

[Edit](#) [Delete](#)



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Family Served

Create

Personal Info

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Strengths/Needs

Plans of Care

Reports

Administration

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Person ID: 18

Name: Johnny Wraparound

Plan of Care Review example

PLAN OF CARE REVIEW

Plan of Care Review ID: 1293

Review Start Date: 9/3/2008 12:00:00 AM Review End Date: 9/30/2008 12:00:00 AM

In School?: At Home?: Out of trouble?:

Need Review

	Need ID	Need	Start Rating	End Rating
	1	Learn a skill that will make it easier for him to find a job	8	9
	2	Find affordable housing	3	7
	139	Needs to know how to get the most out of school	6	8

Strategies Review

	Need ID	Strategy	Review
	1	Take vocational interest/aptitude test	heres what happened...
	139	Engage the janitor as a mentor	Doing great...
	139	Make sure his blood sugar level is optimal during school hours	strting to like school...

Other Details

Significant Event Summary:

none

Report Examples

- Example of a Plan of Care:



Plan of Care

- Example of completed Plan of Care Review document for a young person enrolled in Wraparound:



Plan Review

- Example of an aggregate report summarizing the youth served in a date range:



Youth Profile
Report

Full system demonstrations available
for more information contact

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