



Wraparound Team Monitoring System

Wraparound Evaluation and Research Team

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What is WrapTMS?

WrapTMS is a web-based data collection, management, and feedback system designed to assist the Wraparound Process and other types of integrated, team-based care. WrapTMS utilizes recent technological advancements to provide a flexible repository of information on participating youth and families and facilitate communication and sharing of information between team members. As such, it also aids supervision, evaluation of staff performance, and monitoring of implementation and outcomes.

How Does WrapTMS Work?

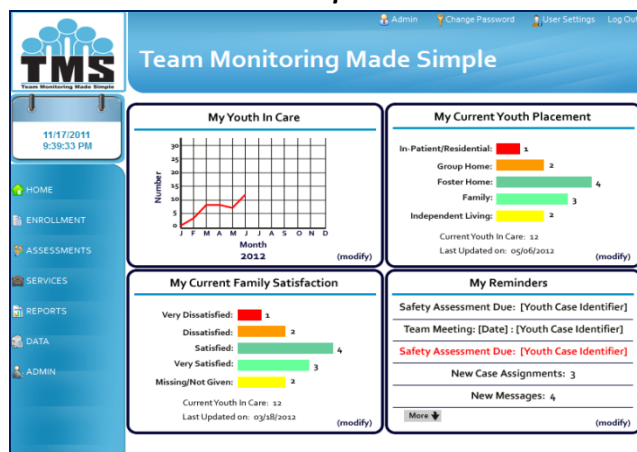
Users log on through a single point-of-entry and are then directed to a “configuration” that is custom-designed to accommodate the needs of each unique wraparound initiative or ‘System of Care.’ WrapTMS manages an array of data elements critical to integrated, team-based care, such as plans of care, priority goals or needs, team and youth/family progress, family satisfaction, fidelity to the team process, and core outcomes. Users are presented with a real-time display of current cases, including reminders and configurable “dashboard” reports that are appropriate to the information and decision support needs of each type of user (e.g., the youth and family, other team members, facilitators, parent partners, supervisors, and managers). Information is shared among designated Team Members and can be accessed from any computer with Internet access.

Why should we use WrapTMS?

Research on wraparound teaming has consistently found positive outcomes. However, outcomes are more positive when the team process, clinical decision-making, supervision, and organizational and system decisions are informed by relevant information. Collecting and using data also promotes greater fidelity to key wraparound principles such as collaboration, high-quality teamwork, and being outcomes-based, which in turn promotes positive outcomes for youth and families.

WrapTMS incorporates the latest in secure computing and meets all Health Insurance Portability and Accountability Act (**HIPAA**) and Family Educational Rights and Privacy Act (**FERPA**) requirements. WrapTMS is also designed to be easy to use. Users enter through a single point-of-entry and, based on their User ID, are directed to a unique Configuration. The User Home Screen shows a snapshot of all current cases on a configurable Dashboard and allows quick movement among the different functions of the system.

Sample Facilitator Dashboard





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What Are the Data Elements?

Data elements of WrapTMS are based on needs assessments conducted by the National Wraparound Initiative (NWI). Respondents identified information needs for a wraparound-specific monitoring system, such as plans of care; crisis plans; youth, family, and team information; progress notes; and incident reports. Wraparound experts also identified other domains for monitoring, such as:

- **Family Support and Connectedness**
- **Progress Towards Needs and Family Vision**
- **Core Community Outcomes**
- **Family and Team Ratings of Fidelity**
- **Family Satisfaction with the Process**

WrapTMS is also intended to be accommodating and flexible. Each System of Care or Wrap Initiative can pick and choose which Assessments, Reports, Data Elements, and Data Requirements to use. The configurable Dashboard Display also allows each User to select which indicators to monitor. Finally, each Configuration can be set up to use local terminology, to include as many individual service providers or sites as needed, and to include a customizable set of user types and levels of data entry and reporting authorization.

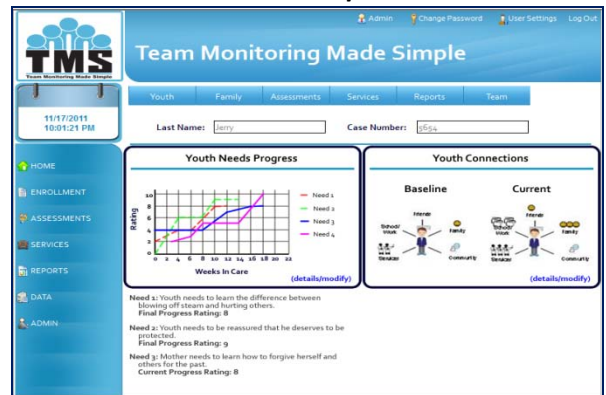
How Can We Learn More?

Development and pilot testing of WrapTMS is now underway. Updates on its availability can be found at the website of the Wraparound Evaluation and Research Team (WERT) at www.wrapeval.org. To inquire about being a pilot test site, please contact WERT at wrapeval@uw.edu or 206-685-2310.

Sample data entry screen

Youth Space

Sample Team Dashboard



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