Individualized Service/Support Planning and Wraparound:

Practice-oriented resources

Janet S. Walker, Ph.D. Kathryn Schutte, M.S.

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National Institute on Disability and Rehabilitation Research, U.S. Department of Education



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Federation of Families For Children's Mental Health

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Research and Training Center on Family Support and Children's Mental Health Portland State University PO Box 751 Portland, OR 97207-0751

Promising Practices

These can be accessed and downloaded at: http://cecp.air.org/promisingpractices/

- Burns, B. J., & Goldman, S. K. (Eds.) (1999). Systems of care: Promising practices in children's mental health, 1998 series: Volume IV. Promising practices in wraparound for children with severe emotional disorders and their families. Washington, DC: Center for Effective Collaboration and Practice, American Institutes for Research.
- Kendziora, K., Bruns, E., Osher, D., Pacchiano, D., & Mejia, B. (Eds.) (2001). Systems of care: Promising practices in children's mental health, 2001 series: Volume I. Wraparound: Stories from the field. Washington, DC: Center for Effective Collaboration and Practice, American Institutes for Research.
- Simpson, J., Koroloff, N., Friesen, B. J., & Gac, J. (Eds.) (1999). Systems of care: Promising practices in children's mental health, 1998 series: Volume II. Promising practices in familyprovider collaboration. Washington, DC: Center for Effective Collaboration and Practice, American Institutes for Research.

Training Manuals

Parent Partner Training Manual, Parent to Parent Services. Contact information: Julie Becker, Ph.D. Project Director Parent to Parent Program Harmonium, Inc. Faith Tabernacle Church, 616 Raven Street San Diego, CA 92102 Cel: (619) 857-0784 Tel: (619) 266-1027 Fax: (619) 266-1264

Family network facilitation training manual, Coordinated Youth Services Council.

Contact information: Marcus Small 70 Skyview Terrace San Rafael CA 94903 Tel: 415-491-0708 Fax: 415-472-7140 marcus@coordinatedyouth.com http://www.coordinatedyouth.com/ The art and science of wraparound by Lucille Eber (2003), Forum on Education at Indiana University. For more information on ordering this manual, go to: http://www.forumoneducation.org/newproducts.html#continuing or call 812-855-5090

Wraparound facilitator training, prepared for Clackamas County, Oregon CMHS.

Contact information: John Franz, *johnfranz@paperboat.com*, 608-238-8448 Patricia Miles, *patmiles@paperboat.com* More wraparound resources can be found at *http://www.paperboat.com/*

Beyond blame: A community approach. (2001), Washington State Organization for Federation of Families for Children's Mental Health.

Contact information: Washington State Organization for Federation of Families for Children's Mental Health Merrilea Mount 2909 Nassau St. Everett, WA 98201 Tel: 425-259-9052 *mountmjjk@msn.com*

The facilitator's guide to participatory decision-making by Sam Kaner, Lenny Lind, Catherine Toldi, Sarah Fisk, and Duane Berger (1998), New Society Publishers. For more information on ordering this manual, go to: *http://www.newsociety.com/bookid/3705*, or call 250-247-9737 (they are located in British Columbia, Canada.)

Training Series from Mary Grealish:

The wraparound process curriculum, orientation part 1: Values and principles in action. The wraparound process curriculum, orientation part 2: How it works.

The wraparound process curriculum, wraparound workbook 1: Learning activities for practitioners and participants.

- *The wraparound process curriculum, wraparound workbook 2: Family scenarios for competency development.*
- *The wraparound process curriculum, wraparound workbook 3: Advanced learning activities for practitioners and participants.*
- *The wraparound process curriculum, wraparound workbook 4: Competency development for supervisors and managers.*
- *The wraparound process curriculum, wraparound workbook 5: Effective strategies for training trainers.*

Wraparound training videos:

The Wraparound Process: Values and Principles in Action

The Wraparound Process: How It Works

Contact information: Mary Grealish Community Partner's, Inc. 15 Robinhood Lane McMurray, PA 15317 Tel: 724-941-9454 Fax: 724-941-9556 mary@wraparoundsolutions.com http://www.wraparoundsolutions.com

Trainings from Pat Miles:

The Wraparound Planning Field Book. (1996).

Wraparound and individualized and tailored care/wraparound parent partner training manual. (2001).

 Wraparound facilitator skills training: Preparing the team, holding the wraparound planning meeting, documenting and implementing the plan, managing the team and plan over time. (2003) Training held for the State of Michigan.

Contact information: Patricia Miles Portland, Oregon 503-618-1088

Trainings from Vroon VanDenBerg LLP, John Vandenberg and Jim Rast:

Developmental Levels of System of Care Development Supervisory Practice as the Catalyst Wraparound and System of Care 101 Wraparound and System of Care 201 Wraparound and Challenging Behaviors Wraparound for Children within the Child Welfare System Wraparound Facilitator The Professional Wraparound Facilitator A list of additional trainings can be found at: http://www.vroonvdb.com/training.html

Contact information:

Vroon VanDenBerg LLP 98 Inverness Drive East, Suite 310 Englewood, CO 80138 Tel: 303-790-4099 Fax: 303-790-1926 *info@vroonvdb.com http://www.vroonvdb.com*

Parent Handbooks

The Parent's Guide to Wraparound Published by Association for Children's Mental Health 941 Abbott Road East Lansing, MI 48823 Parent Line: (800) 782-0883 Phone: (517) 336-7222 acmhlori@acd.net http://www.acmh-mi.org/

The Parent's Wraparound in Kansas Guide Published by Keys for Networking, Inc. 1301 SW Topeka Blvd. Topeka, KS 66612 Phone: (785) 233-8732 http://www.keys.org/

Keys for Networking has also produced a CD entitled *Strategies for Individualized Planning*. This CD includes interactive modules for strengths-based planning, respecting families (cultural competence), involving families, school-mental health collaboration, and confidentiality practices for individual and team practice. Contact Keys for Networking to purchase a copy.

Articles:

Franz, John. *The 2002 Series: Building the Caring Enterprise*. (2002). *http://www.paperboat.com/calliope.html*

- Four articles describing the types of structures we can use to implement the wraparound approach, and the technologies required to make the structures work.

Franz, John. The 2000-2001 Series: An Introduction to Wraparound. (2001).

http://www.paperboat.com/calliope.html

- What does it take to really do wraparound? This collection of articles looks at wraparound approach at the practice level, at the program level and at the system level.

More articles pertaining to Juvenile Justice and system design can be found at *http://www.paperboat.com/calliope.html*. In addition more resources can be found at *http://www.paperboat.com/*

- Olson, J., Murphy, C. L., & Olson, P. D. (1998). Building effective successful teams: An interactive teaming model for inservice education. *Journal of Early Intervention*, 21(4), 339-349.
- Orelove, F. P. (1998). Introduction to teamwork. In F. P. Orelove & H. G. Garner (Eds.), *Teamwork: Parents and professionals speak for themselves* (pp. 3-10). Washington, DC: CWLA Press.
- Walker, J. & Bruns, E. (Eds.) (2003). Focal Point: A National Bulletin on Family Support and Children's Mental Health: Quality and Fidelity in Wraparound, 17(2), Fall 2003. Portland, OR: Portland State University, Research and Training Center on Family Support and Children's Mental Health.

This issue of Focal Point includes a number of articles focusing on Wraparound practice. Several articles reflect on implementing Wraparound programs, one article reports on research looking at Wraparound team practice, and several other articles share parents' perspectives on being on Wraparound teams. You can download the entire issue or individual articles by going to: *http://www.rtc.pdx.edu/pgFocalPoint.shtml*

Quality and Fidelity Instruments

Wraparound Observation Form (WOF):

This instrument was designed by Michael Epstein and other researchers at the University of Nebraska. Below is a citation for an article discussing the instrument and it's reliability. Nordness, P. D., & Epstein, M. H. (2003). Reliability of the Wraparound Observation Form—Second Version: An instrument designed to assess the fidelity of the Wraparound approach. *Mental Health Services Research*, *5*, 89-96.

For more information, please contact Philip D. Nordness, Ph.D., Western Illinois University, Horriban Hall 25, 1 University Circle, Macomb, IL, 61455-1390, *PD-Nordness@wiu.edu*

Wraparound Fidelity Index (WFI):

Developed by researchers at the University of Vermont, the WFI is an interview that measures the quality of wraparound services that a family receives on a case by case basis. More information about this instrument can be found on their website, *http://www.uvm.edu/~wrapvt/*.

Checklist for Indicators of Practice and Planning (ChIPP):

The Research and Training Center on Family Support and Children's Mental Health has developed an assessment tool, Checklist for Indicators of Practice and Planning (ChIPP), and supporting documentation. The ChIPP provides a list of indicators for the team level conditions necessary for the implementation of high quality ISP/Wraparound. This assessment can be found in the monograph entitled *Implementing high-quality collaborative individualized service/support planning: Necessary conditions.* This monograph describes the necessary conditions to support high quality ISP/Wraparound at the team, organization and system levels. You can download this assessment tool and/or monograph by going to the publications page at *http://www.rtc.pdx.edu/pgPublications.php* and searching by using the **author** field and entering "**Walker**." The citation for this monograph is:

Walker, J. S., Koroloff, N., & Schutte, K. (2003). *Implementing high-quality collaborative individualized service/support planning: Necessary conditions*. Portland OR: Research and Training Center on Family Support and Children's Mental Health.