STAFF TRAINING AND COACHING

ALL LINE STAFF AND SUPERVISORS:

The core face-to-face trainings (top row) will be offered regularly as outlined in the boxes below. A new training series will begin each quarter. All core wraparound trainings must be completed by supervisors and care coordinators within one year of implementation date or within one year of hire (for new hires). All staff must complete the required booster trainings as indicated.

ONLINE MODULES:
- System of Care
- Wraparound Overview
  Post-Test must be successfully completed before any families are seen
  Available anytime

3-day INTRO TO WRAPAROUND-
  Must be completed within 3 months of start date
  Offered Quarterly

1-day ENGAGEMENT training
  Must be completed within 6 weeks of Intro training
  Offered Quarterly

2-day INTERMEDIATE TRAINING
  Must be completed after a minimum of 6 months attending of Intro to Wraparound and then as a yearly booster for frontline and supervisory staff)
  Offered 3 times a year

SUPERVISORS ONLY: The Coaching and Training Tools and Advanced Topics are completed after the intermediate course. All supervisors must be certified within 2 years. Coaching and Training Tools is offered twice a year and Advanced Topics is offered annually. Supervisors also participate in monthly coaching sessions.

1-day Intro to Wraparound Coaching and Training Tools
  (Supervisors Only)
  Must be completed within 6 months of start date
  Offered 2 times a year

1-day ADVANCED TOPICS TRAINING
  (Supervisors Only)
  Must be completed within 6 months of start date
  Offered Annually

Coaching begins after participation in Introduction to Wraparound and is ongoing for care coordinators, supervisors, and coaches.