

Core Skills for Pre-Service

Foundational Skills	Definitional Skills	Critical Skills
<ul style="list-style-type: none"> § Meet, greet & make youth/young adult & family feel welcome § Build mutual respect, confidence & trust § Reach agreement § Redirect problem statements that assign blame § Listen to the family & child's perspective, concerns & interests § Share information with families & colleagues § Generate & communicate enthusiasm about next steps 	<ul style="list-style-type: none"> § Explain & clarify role & role of services § Assess immediate safety risk § Solicit & review family/youth strengths, needs & history § Clarify & communicate initial conditions that brought referrals to the agency for help § Organize team members for a planning meeting § Communicate & translate information with staff, parents & youth/young adult in a way everyone can hear § Involve team members in decisions to make needed changes § Maintain a healing & helpful relationship with youth, young adult & family § Utilize parent/family expertise in problem solving around specific needs & patterns § Review existing crisis response strategies § Empower families to revisit & revise safety plan as needed § Inspire confidence in families about their strengths & ability to move ahead 	<ul style="list-style-type: none"> § Guide team members towards open, strength based family friendly problem solving § Develop thorough understanding of youth/young adult U& family history including past interventions § Encourage youth/young adult & family empowerment & ownership concentrating on natural support & independence